“...reaching forward to things that are ahead.”

Philippians 3:13
A Year of Change
Going Beyond and Reaching Forward

Following the direction set by the Landis Homes board, this past year saw many structural changes take shape. It began with the creation of Landis Communities, designed to serve as an umbrella organization coordinating efforts across all parts of what began as Landis Homes and has grown into a larger group of organizations.

Landis Communities* was founded on the same guiding values—Joy, Compassion, Integrity, Stewardship and Community, that have guided Landis Homes for nearly 50 years. And just as the writer of Philippians 3 encourages, we want to “reach forward to those things that are ahead.” This Annual Report gives some glimpses of the ways Landis Homes, while remembering our past, goes beyond and reaches forward.

In all our efforts, our goal is to honor Christ and to continue serving others as “Jesus Christ In Street Clothes.” These values guide Landis Homes work in four strategic areas: keeping the retirement community strong and vital, exploring options in affordable living, serving persons at home and making creative partnerships.

Two significant community efforts helped keep Landis Homes strong and vital this past year:

- **Residential Living Expansion** – The third phase of new cottages are being reserved quickly. The second phase of Hybrid Homes is now being reserved, with building set to begin once it is 75 percent reserved. We learned this fall that the new expansion was given the prestigious LEED Gold certification, only the third commercial building endeavor in Lancaster County to earn such an award.

- **Residential Living Entrance and Dining Renovations** – A beautiful and creatively redesigned area bringing lots of natural light and a better flow for Dining Services and a very attractive entryway for the Residential Living part of Landis Homes was completed, winning praise from residents, visitors and others. See photo on page 3.

In survey after survey, residents, team members and others give Landis Homes high marks for the service provided to residents and clients. We often hear from family members of residents how grateful they are for the way team members and administrators care for their loved ones. As times, structures and technologies change, our commitment to truly be about serving others will remain, just as the towel and basin remain as the Landis Homes logo.

Whether you are a team member, board member, or family or friend, thank you for being part of this enriching adventure of Serving One Another!

John W. Eby
Board Chairperson

Larry J. Zook
President/CEO

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*See page 15 for more information on Landis Communities.
As part of the west side of campus renovations, resident Roland Yoder was inspired to create a piece of art called “Towel and Basin” which now hangs in the Residential Living lobby.

Roland says, “After seeing the strong commitment of Landis Homes to serving others, I realized that the logo of the towel and basin was very fitting. As remodeling proceeded, I felt this was an appropriate time to develop a stronger visual statement in the form of a painting. While I painted I tried to contrast the hard, reflective quality of pottery and furniture with the softness of the towel. It was fun to paint the way light played on the different surfaces and gave radiance to the concept of servanthood.”

The second photo shows the new look in the Garden Room.
Volunteers of all ages gave many hours and lots of love and care to residents and others on campus in the past year.

Irene Adam
Dorothy Allgyer
Jane Allwein
Ken Allwein
Nathan Ayers
Glenn E. Baer
Bob Baldwin
Mary Ellen Barge
Martha Bartel
Esther Becker
Mikaela Bender
Ann Bigelow
Reuben Bigelow
Lois Blough
Luke Bomberger
Micah Boyer
Ruth E. Breneman
Dorissa Brivchik
Ferne Brown
Arlene S. Brubaker
J. Lester Brubaker
Laura Brubaker
Rachel Brubaker
Sarah Brubaker
Leonard Brunk
Mallory Buch
Tiny Buch
Betty Bucher
Faith Buckwalter
Violet Buckwalter
Roy Burkhart
Melvin Burkholder
Miriam T. Burkholder
Paul G. Burkholder
Kyle Bushong
Martha Clark
Marilyn Clisham
Esther Clymer
Paul Clymer
Doris L. Connelly
Jeannette Crnkovich
Marie E. Cutman
Miriam Cutman
Lois Dagen
Christopher Dein
Katie Dein
Joyce Delp
Dorothy P. Demming
Betty G. Denlinger
Ruth A. Denlinger
Lowell Detweiler
T. Bennett Dickerson
Gloria Dougherty
Alma Eberly
David Eberly
Virginia Ebersole
J. Harold Eby
Kathryn Eby
Daniel T. Enck
Mary Enck
Harold Erisman
Sharon Erisman
Sam W. Esch
Ken R. Espenshade
Shirline Evans
Jeralyn Fensterrmacher
John Fisher
Rachel M. Fisher
Catherine Fitzhugh
Anna H. Frederick
Harold Frey
Ruth W. Frey
Betty Funk
Mary W. Gehman
Gladys Gingerich
Jim Gingrich
Joan Gingrich
Doris Gochnauer
Jennifer Gonzalez
Carl L. Good
Elaine W. Good
Lois Good
John Grant
Nancy Grant
Conrad Graybill
Elizabeth H. Graybill
Winifred Green
Peter Greenfield
Edna V. Groff
Harold Groff
J. Lester Groff
Mary K. Groff
Ethel Gustafson
Anna May Habecker
Agnes R. Hacker
Darline Hammer
Helen M. Harnish
Shirley Harsh
Arlene Heisey
John A. Heisey
Bonnie R. Hemperly
Betty Herr
Mabel Herr
Mildred Herr
Rebecca Herr
Roy Herr
Anna Hershey
Ben Hershey
J. Eby Hershey
Katherine Hershey
Kathryn S. Hershey
Kitty Hershey
Martha J. Hershey
Don Hertzler
Ruth Shenk Hertzler
David M. Hess
Eunice Hess
Helen Hess
Ruth B. Hess
Ella High
Shirley Ann High
Eleanor Honaman
Fred Honaman
Anna Mae Hoobler
Anna Hoover
Barbara Hoover
Betty M. Hopkins
Doris Horst
Luke L. Horst
Linda Hoster
Dorothy Hostetter
Joe Hostetter
Esther Hostetter
Harvey Hostetter
Pluma Hostetter
Cassandra Houser
Leah Houser
Miriam Housman
Grace Huber
Levina Smucker Huber
Nancy Huber
Katherine Huddle
Ruth Jantzi
Ruth Johnson
Hank Kadel
I. Jane Kauffman
Donald Kautz
Anna Ruth Keens
Kyle Kegarise
Grace Kehler
Anna Mary Keller
Rhoda L. King
Rhoda M. King
Susan King
Carolyn Krasley
John Kraybill
Mary Jean Kraybill
Simon P. Kraybill
Thelma Kraybill
Arlene M. Kreider
Laura Kurtz
Debra Lakeman
Ken Lakeman
Anna Mae Landis
Clara Landis
Erma Landis
Gladys Landis
Marian Landis
Mary Jane Landis
Dorothy Lange
Elva G. Leaman
Erma Leaman
Henry Leaman
Marian Leaman
Paul G. Leaman
Arlene Leatherman
Rosaly Ledyard
Abram Lefever
Charles J. Lefever
John Lefever
Nora Lefever
Ruth Lefever
Lola Lehrman
Ruth Lentz
Jean Lichty
John Lichty
Katelynn Llanso
Betty Long
Barbara Longenecker
Charles Longenecker
Ed Longenecker
Frances MacNeill
Anjali Mahajan
Mary E. Mahoney
Anna Mann
Anna Martin
Anna Grace Martin
Arlene B. Martin
Betty R. Martin
Clarence Martin
E. Ruth Martin
Edna G. Martin
Elaine Martin
Georgia Martin
Lois Martin
Caring Teens Making a Difference

Micah Boyer is one of many Caring Teens who give volunteer hours to Landis Homes each year. Here Micah and Ephrata House resident Richard Wenger participate in a “Let’s Go the Beach” event which included building castles in the sand. The Caring Teen program started in 2001 and assigns 10-20 teens per year. Other school and church youth groups find Landis Homes a good place to volunteer for a one day event or on an ongoing basis.

Volunteers, Continued

Naomi I. Martin
Paul M. Martin
Sara Martin
Elsie M. Matz
Robert McClelland
Richard McLaughlin
Sharon McLaughlin
Rhoda Metzler
David Miller
Evelyn Miller
Helen Miller
Lindsey Miller
Mildred Miller
Norma Miller
Reba Miller
Karen Musselman
Neil A. Musselman
Clarence Neff
Stella Newswanger
A. Martha Nissley
Clayton Nissley
Faith Nissley
Harold M. Nissley
Lois Nissley
Kenneth Noll
Miriam Noll
Karen Patterson
Mildred Pearson
Grace L. Peifer
Joyce Peifer
Leroy Petersheim
Miriam Queer
Kathleen Ranck
Gary W. Reighard
Jackie Reighard
Ida Belle Reist
Mary Ellen Resh
Margaret Risser
Lois Jean Rohrer
Alta M. Roland
Heather Rudy
Joseph Russell
Esther R. Rut
Lydia Rut
Greg Sabasino
Heidi L. Sauder
Lois Sauder
R. Arlene Sauder
Barbara Sayer
James Schreiber
Mary Schroeder
Vernon Schroeder
Dorothy Sensenich
Grace Sensenig
Ruth Seppi
Evelyn Shaar
Mildred Shellenberger
Shelley R. Shellenberger
John B. Shenk
Myrtle Shenk
Sara Sherer
Witmer Sherer
E. Lorraine Shirk
Walter H. Shirk
Hope Sholly
Nevin Snader
Alice Snyder
Maddie Sollenberger
Elma L. Spangler
Grant Michael Sprunger
Jacob A. Stahl
Rachel Stahl
Clarence S. Stauffer
Connie Stauffer
Grace F. Stauffer
H. Glenn Stauffer
Melanie Stauffer
Serena Stauffer
Tatiana Stauffer
Mary Lou Stevenson
Marian R. Stoltzfus
Mildred Stoltzfus
Miriam Stoltzfus
Miriam Stoltzfus
Roy B. Stoner
Kara Strickler
Brittany Templeton
Lois Thomas
Gail Thompson
Minerva Ulrich
Fern Umble
Harold Umble
Kristin Umehnofer
Marsha L. Watson
A. Richard Weaver
Carolyn Weaver
Marian Weaver
Mel Weaver
Melissa Weaver
Mervin L. Weaver
Naomi Weaver
Rhoda Weaver
Lydia Weber
Victoria Weimer
Charles Wert
Mildred Wert
Martha Widders
Kathy Wiker
Charles Winters
Ruth Winters
Clyde Witmer
Lois Witmer
Miriam Witmer
Betty Jane Wolfgang
Tom Wolfgang
Dottie Yoder
Roland Yoder
Betty Zook
Dawn M. Zook

“...reaching forward to things that are ahead.” – Philippians 3:13
We are deeply grateful to our Friends of the Towel & Basin who contributed to furthering Christ-like care at Landis Homes. A majority of donors helped support residents who can no longer pay for the full cost of services they need through donations to the Caring and Caring Endowment Funds. Other donors gave donations to provide financial aid to clients in Adult Day Services, to buy medical equipment, and to enrich the services to persons with memory loss. We apologize for any misspellings or omissions from the list. Please contact us with your corrections.

INDIVIDUALS

Irene Adam
Daniel Althouse
Ronald & Evora Althouse
E. Michael & Donna Armes
Sidney & Betty Anderson
Joyce Ellen Anthon
Erma Asper
Mary Ellen Bachman
Anthony & Donna Badger
Elizabeth Bagshaw
Edith S Bailey
Paul & Evelyn Baltzer
Nancy Jane Baltzer-Slauffer
E. Robert & Eva Baren
Marvin & Martha Bartel
Gladys & Harvey Bashore
James & Virginia Baum
Donald & Darlene Beachy
Ruth Beam
Arnold & Barbara Ann Becker
Joyce Becker
Bud Beiler
Dennis & Sharyn Beltefiore
Francille Bergquist
Eva Jane Bering
Mildred Beyer
Dine Bieting
Reuben J. & Ann H. Bigelow
Larry & Mary Lou Blank
J. Martin & Linda Boll
David R. Bomberger
Luke R. and Mary E. Bomberger
Martha Jane Bomberger
Herman & Jeanete Bontrager
Amelia Bordeaux
Patricia Bradbury
Diane Brayton
Elise Brayton
Corrine Brayton
Joanne Bowden & Daniel Breher
Elmer & Esther Breheren
Ruth E Breheren
Stephen Mark Breheren
Norma Brenner
Geraldine & Marloe Brinker
Ellen L. Brinton
John & Jenevieve Broman
Michael Brown
Earl & Joanne Brukbank
J. Kenneth Brukbank
J. Lester & Lois E Brukbank
Laura G. Brukbank
Pearl I. Brukbank
Rachel Brukbank
Ray & Kathleen Brukbank
Leonard & Edna Brunk
Corvin & Lois Buchen
Sally Buchheit
John R. & Miriam W. Buckwalter
Marian E. Buckwalter
Miriam E. Buckwalter
Robert & Elizabeth Jean Burgpaller
Carolyn Burke
Wilmer and Virginia Burkhart
Anna Mary Burkholder
Elia Z. Burkholder
Larry & Rosanne Burkholder
Paul G. & Miriam Burkholder
Ruby & Elma Burkhart
Thomas & Kristina Burnett
Ethis Caldwell
Melanie Campaella
Donald & R. Lorraine Campbell
Mary Sue Campise
Bonnie Carver
Betty Chambers
Mary E. Charles
Robert & Anna Charles
Donald & Betty Clark
Mary E. Clark
Robert and Ruth Clark
Lester & Doris Cline
Marylyn Clisham
Deborah Cordei
Katherine Cowan
Grace Cox
Nelson & Margaret Craige, Sr.
Nelson S. & Carol Craige, Jr.
Marie E. Cutman
Jacob & Mabel Dagen
James & Judie Dagen
Paul L. & Lois D Gagen
Cynthia Damon
Kathy Davis
Annis C. Denlinger
Betty G. Denlinger
Eugene & Rhoda Denlinger
S. Margaret Denlinger
Marlin & Elaine Deubel
Margaret Devaneay
Benjamin Deverter
T. Bennett & Doris H Dickerson
Stephan and Christy Dietrich
Robert & Erma Dillman
Domenico D’Anzino
John & Gloria Dougherty
David & Linda Dowd
Mamo & Mary Ellen Dula
Alma N. Eberly
Eugene & Thelma Eberly
Elta S. & Ebersole
Jay D. & Elma Z. Ebersole
Stephan & Christine Ebersole
Virginia M. Ebersole
Curt Eby
J. Harold & Kathryn W. Eby
John W. & Joyce R. Eby
Raymond W. Eby
Robert & Patricia Eby
Patricia Eisenberger
Judson & Azalea Ellis
Daniel & Mary Enck
Harold & Sharon Erisman
Adam & Alta Esbenshade
Catherine K. Esch
Earl L. & Elta F. Ench
Daryl & Cheryl Eshleman
J. Leon & Melissa Eshleman
Jim and Marie Eshleman
Kenneth & Charlotte Espenshade
Clyde & Carolyn Espigh
Neil & Janet Farrell
Donald & Kathleen Fellenaun
Rick Fellenaun
D. Edwin & Suzanne Fisher
J. Herbert Fisher
Rachel Fisher
Rhoda Fisher
Virginia Ferla
Donald and Elnora Frank
Thomas Frank
Anna H Frederick
Eugene & M. Frey
Harold & Ruth Frey
Jay R. Frey
Kenneth & Martha Frey
Quintin & Cheryl Frey
Friends of Arlene K. Campbell
Ronald Frisbie, Sr.
Edward & Linda Fuller
Edwin & Sylvia Ganong
Herbert & Sharon Garber
Josiah & Carmen Garber
Diane Gehman
Margaret A. Gehman
Opah Gehman
Philip & Kay Gehman
Sylvia Gelb
Nelson & Mary Ginder
Gladys R. Gingerich
James and Joan Gingrich
John & Rosanne Gingrich
Trula Gingrich
Del & Twila Glick
Dorothy & John Glass
Rover & Marva Goddard
Stanley and Susan Godshall
Carl and Lois Goos
Donald W. & Phebe M. Good
John & Phoebe Good
Linford & Beth Ann Good
Robert & Lori Good
Clarence & Mabel Graham
Norm & Martha Jean Graham
John & Nancy Grant
C. Donald & Nancy Grason
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Sandra & William Gray
Edith & Conrad Graybill
John H. & Elizabeth Graybill
Robert Graybill
Peter & Caroline Greenfield
Ruth Gress
William & Karen Griffith
Daniel and Brenda Grimes
Mark & Beverly Grippa
Eric & Glenda Groff
J. Lester & Mildred Groff
Martin & Sue A. Groff
Mary Groff
Paul Groff
Robert & Dolores Groff
William & Janet Grout
Michael V. & Kimberly Gross
Larry & Kendra Guengerich
Ernest & Bonnie Guilliams, III
Anna May Habecker
Ray K. & Agnes R. Hacker
Patricia Hackman
J. Richard & Joyce E. Haller
Mary Jane Hamilton
Jacob & Sandra Harnish
Robert E. Harnish
Rhut H. Harnish
Jacob & Jeanette Harvy
Shirley Harsh
Gwendolyn Hartfelder
Dorothy & Melvin Hathaway
Allen & Diane Heimly
Fred & Julie Heller
J. Fred Heller
Harvey E. & Barbara J Heller
William & Lurie Helm
Cynthia Herr
Donald & Doris Herr
James & Miriam Herr
John & Martha Herr
Mildred J Herr
Rebecca R. Herr
Roy & Betty Jane Herr
Timothy & Linda Herr
Edna Hershberger
Benjamin & Martha Hershhey
J. Eby & Kathryn S Hershhey
J. Wilson & Donna Jean Hersh
Miriam S. Hershway
Ruth M. Hershway
Ruth M. Shenker Hertzel
C. Richard & Mary Ann Hess
David M & Ruth B Hess
Elvin and Velma Hess
J. Larry & Janet Hess
J. Nancy & Hess
J. Robert & Evelyn Hess
John & Arlene Hess
Kathryn N Hess
Paul S. & Nancy Hess
Barry & Nancy Hlshman
Larry & Deborah Hickman
Calvin and Janet High
Donald L. and Dorothy M. High
Marc High
R. Eugene & Bette High
Linda H. Hill
Julie Hindmarsh
Brenda Hiseky
Miel & Florence Hoch
Vivam Hoffmeier
David & Deborah Hollinger
L. Kenneth & Roseene Hollinger
Lloyd Hollinger
M. Allen & Kathleen Holmes
William F. & Eleanor R Honaman
Charles B. & Sara Ella Hooper Jr.
Elizabeth L. Hooper
Ery & Joyce A. Hoover
Eugene G Hoover
Faith Hoover
Leon E. E. Hoover
Naomi F. Hoover
Virginia O Hoover
Samuel & Judy Bucher Hope
Betty Hopkins
Terry & Connie Horner
Department of Health & Welfare
Edith W. Horst
Lyle & Ruth Horst
Roy and Doris Horst
Rebecca Horstick
John D. Hostler
Joseph B & Dorothy Hostetler
Robert & Elaine Hostetler
Dr. Abram M. Hostetler
Dwane & Priscilla Hostetler
Robert & Joyce Houck
Miriam M. Houseman
Edgar Paul & Janet N Howard
Keith and Marilyn Hummel
June Hynson
Frank & Pamela iaqunita Jr.
Barbara Infante
Janine Gordon Associates
John H. Harnish Family
Young Lee & John Kaleigh
Curtis & Ruth Johnson
J Henry & Louise M Kadel
Rev. & Mrs. H. James & Nancy Kane
Ada Mae Kassa
Anna Mae Kaufman
Herbert and Barbara Keener
Anna Ruth & Joan Keener
Kevin & Richelle Kergarise
Joseph & Joan Kelly
Carol Kelsall
Carolyn Kendall
Charles & Trishka Kendall
Christine D. & Roseen Kellin
Gwen Kessler
Larry & Carol Kinard
Frank R. King
Laurence & Shirley King
Rhoda L. King
Susanne J. King
Robert & Margaret Klaslo
Charles & Wilma Klister
Charles & Carol Kohl
Sally Krautwald
Artlene M. Kreider
Elvin & Thelma Kreider
John W. Kreider
Landis H. & Arlene Kreider
Lloyd & Joyce Kreider
Paul & Gis Kreider
Duane & Linda Krum
Wilfred & Susan Lain
Anna Mae Landis
Clara Landis
Dale & Barbara Forrester Landis
Donald & Judith Landis
Jacoby & June Landis
James Elaine Landis
John J. and Gladys Landis
Kitty Landis
Loris G Landis
Lars & June Landis
Mark and Alma Landis
Nancy J. Landis
Paul & Anna Marie Landis
Landis Homes Health Care Team
Landis Homes Neighbors 4 Neighbors
Carl & Deborah Laws-Landis
Clair & Cherryanne Leaman
Elva Leaman
Irene M. Leaman
Ivan B. and Mary Ellen Leaman
John A. and Virginia Lemley
M. Hershey and Norma Leaman
Norman E. & Arlene Leaman
Paul G. & Erma L. Leaman
Robert & Lila Leaman
Artlene Leatherman
John M & Nora H LeFever
Miriam E. LeFever
Nicole LeFever
James & Frances Leham
Loka Leeman
Alice Lent
H. Brian and Janet Levinson
John & Jean Lichty
Annie Lin
Dorothy Linn
Liz Hess Gallery
Charles & Barbara Longenecker
Edward & Rhoda Longenecker
Gary & Thelma Lord
Matthew & Mary Ann Lukens
Anna Grace Martin
Artlene B. Martin
Betty L. Martin
Elvin & Lois Martin
Irvin L. & Louise Martin
James R. and Elizabeth W. Martin
Jeff & Anne Martin
Jeremiah & Naomi Martin
John M & Betty LaVern Martin
John W. and Mary Ann Martin
Kelsey Martin

Friends of the Towel and Basin

July 1, 2011 to June 30, 2012

We are deeply grateful to our Friends of the Towel & Basin who contributed to furthering Christ-like care at Landis Homes. A majority of donors helped support residents who can no longer pay for the full cost of services they need through donations to the Caring and Caring Endowment Funds. Other donors gave donations to provide financial aid to clients in Adult Day Services, to buy medical equipment, and to enrich the services to persons with memory loss. We apologize for any misspellings or omissions from the list. Please contact us with your corrections.
Dear Friends of the Towel and Basin,

In our roles as president and director of gift planning at Landis Homes, we want to thank you for your financial support of this ministry. Whether cash, stocks, real estate or other possessions, you have given generously to help Landis Homes succeed in fulfilling its mission of enriching and honoring the lives of aging adults and their families in a community of Christ-like love.

While some of you have made outright gifts, others have included Landis Homes in your wills. Some have obtained charitable gift annuities and others have named Landis Homes to benefit from charitable trusts. We also appreciate those who have let us know they have made Landis Homes the beneficiary of life insurance policies and IRA accounts.

All of these gifts—whether current or deferred—inspire within us a keen sense of gratitude not only for your generosity, but also for your expression of confidence in our efforts to be leaders in serving others.

We realize there are numerous causes and organizations worthy of your charitable support and this makes us all the more grateful for the ways you give. We want you to know we do not take your generosity for granted. We feel responsible to be careful stewards of the resources you make available. You have honored the lives of those in our care and we desire to honor both you and them by making sure Landis Homes is strong and vital, both now and in the future.

Again, thank you for every gift—past, present and future—that you have made or will make to Landis Homes. We are committed to being worthy of your trust.

With much respect,

Larry J. Zook  
President/CEO

Alonna Gautsche Sprunger  
Director of Gift Planning Services

Anne Peterson  
Jean M. Rothermel  
Elmer & Grace Sensenig  
Elma Mae Snader  
Burma & Rowland W. Shank  
Mary E. Shambaugh  
Rachel & Guy Rohrer

J. Wilbur & Madeline Sollenberger  
Michael Summers  
C. Witmer & Sara Shriver  
W. Lee Sherzer  
Susan D. Shirk  
Robyn Shrtk Family  
Women's Missionary Society  
W. Lee Shertzer  
Sandy & Timothy Smoker

...reaching forward to things that are ahead.” – Philippians 3:13
Friends of the Towel & Basin, Continued

Pathways Institute Completes 5th Year

New Endowment supports Lifelong Learning

In the fall of 2008, The Pathways Institute for Lifelong Learning*, administered through an agreement with Messiah Lifeways, started a branch at Landis Homes with five pilot courses that filled up quickly with residents and others from Lancaster County. After just five years, the classes offered today at Landis Homes number in the dozens with students numbering in the hundreds.

The purpose of the educational program is providing residents from south central Pennsylvania who are 55 years of age and older with opportunities to engage in mental, cultural, and spiritual activities promoting their overall wellness. Another purpose of the program is to assist older adults in being good stewards of their own talents, time and treasures.

In 2012, an endowment fund was created to support lifelong learning endeavors at Landis Homes including, but not limited to, Pathways Institute. Connie Stauffer, a retired educator in memory of her late husband, Harold, contributed the lead gift for the fund called Forward in Faith.

A goal of $100,000 to be realized by 2015 was set for this new endowment. This will enable lifelong learning endeavors to have classrooms with up to date educational equipment, to increase course offerings and to grant scholarships for eligible students.

Giving Groups

Friends of the Towel & Basin
all donors who bless Landis Homes with both monetary and in-kind gifts

Towel & Basin Legacy Circle
friends who advise Landis Homes that they have planned for a gift at the end of their life. A minimum dollar amount is not required nor is disclosure of the details

Sustaining Partners of the Towel & Basin
friends who have given monetary contributions for ten consecutive years

21st Century Leaders of the Towel & Basin
friends who have contributed $15,000 or more during their lifetimes

Learn more by contacting Gift Planning Services 717-509-5490
"reaching forward to things that are ahead." – Philippians 3:13
Caldwell Receives LeadingAge PA Award

Landis Homes Administrator of Healthcare Ethel Caldwell received the Distinguished Service Award – Facilitator of the Year 2012 at the LeadingAge PA annual conference in Hershey, PA.

The Facilitator of the Year Award is given to an outstanding mentor who has nurtured, coached, counseled and encouraged others in order to help them develop personally and professionally as an individual and as part of a team. Following is an excerpt of the comments made about Ethel during the awards presentation:

“Over the course of Ethel Caldwell’s thirty years of service to Landis Homes, her ability to win hearts and inspire outstanding service has contributed greatly to the organization’s success. From her initial role as charge nurse to her current position as Administrator of Healthcare, Ethel’s warm, hands-on style of leadership has resulted in the development of a strong and dedicated service team. By promoting open dialogue among all staff, she has fostered a team that is confident in their own abilities to overcome challenges and arrive at effective solutions to maximize resident care.”

About receiving the award, Ethel shared, “I am grateful to be part of a great team which works hard every day to serve a wonderful community of residents.”
Craig Glick, RN, is a campus supervisor and is also certified in TEFL, Teaching English as a Foreign Language. The Human Resources and Nursing departments came together to offer classes to employees who wanted help with learning English with Craig as the instructor. Because of varying schedules and levels of comprehension, in addition to having small groups of students meet together, the instruction also happened in one-to-one tutoring sessions.

With the initial success of these classes, there is discussion across departments about expanding the program in the future. Pictured is Craig, center, with two students from the first class, Mimi Bogale, left, and Oksana Gerz.
Landis Homes, with its mission statement and guiding values as a foundation, offers programs and participates in partnerships which benefit persons and groups in the larger community beyond the 100-acre campus.

**Community Outreach & Partnerships**

Reaching out beyond our campus included the provision of adult and children’s day services, in-home services, scholarships and the use of meeting rooms and other services by church, educational and community groups.

**Support to School and Municipal Services**

Support to the township, the county and to local schools through property taxes, payments in lieu of taxes on exempt property, memberships and contributions of $518,949 in the past year. As follows:

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Real Estate taxes</td>
<td>$469,074</td>
</tr>
<tr>
<td>Payment in lieu of taxes</td>
<td>14,500</td>
</tr>
<tr>
<td>Fire</td>
<td>10,000</td>
</tr>
<tr>
<td>Ambulance</td>
<td>25,375</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$518,949</strong></td>
</tr>
</tbody>
</table>

**Benevolent Care**

Residents received benevolent care support because their savings, insurance or public assistance did not fully cover their charges. In the past year benevolent care of $2,312,841 was provided in the following services:

**Benevolent Care:**

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Care</td>
<td>1,469,634</td>
</tr>
<tr>
<td>Personal Care</td>
<td>843,207</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$2,312,841</strong></td>
</tr>
</tbody>
</table>

**Mennonite Disaster Service**

In April, Landis Homes residents toured the new Mennonite Disaster Service (MDS) bunk trailer that they were instrumental in making possible. Residents donated over $27,000 to the trailer project. MH Eby Trailers, Blue Ball, PA, and Haller Enterprises, Lititz, PA, donated part of the labor costs and some materials so the trailer could be built.

After a short dedication service, residents were able to tour the trailer and write messages of hope and encouragement to future volunteers who would use it. After the trailer’s debut at Landis Homes, it headed to West Liberty, KY, where it housed MDS volunteers who cleaned up and repaired homes that were damaged by a tornado on March 2, 2012.

**Compassionate Care Scholarship**

Winfred Fox was selected for the Landis Homes Award for Compassionate Nursing Care at the nurse pinning ceremony at Harrisburg Area Community College (HACC) in December 2011. The award is given annually to the HACC graduate of the practical nurse program who demonstrates outstanding compassionate care to patients and families.

Fox, of Lancaster, sent a message of gratitude back to the Landis Homes team members who helped train her. She wrote in part, “The staff there are awesome... I saw them put the residents first, and that was very important for us as students to observe!...Keep up the good work.”

**Memory Walk**

A team of walkers representing Landis Homes participated in the Walk to End Alzheimer’s at Longs Park in Lancaster and surpassed their fund raising goal in 2011. The team of 11 persons including employees and their families and persons connected with Adult Day Services at Landis Homes raised a total of $2,290 for the Alzheimer’s Association. Pictured are two of the Landis Homes walkers, Harold and Lydia Yarnell.
**Consumer & Caregiver Education**

![Explore Retirement Living Open House](image)

Serving One Another

- **Explore Retirement Living Collaboration**
  Many persons from the larger community attended the Explore Retirement Living Open House which was a first-time collaborative event of 15 local retirement communities. The purpose was to make it easy for consumers to visit several communities on one day to gather helpful information, tour homes and interact with residents and team members. Acting collaboratively allowed each community to get their message to a wider audience.

- **Supporting Families on the website**
  The Landis Homes website added a section this year called “Resources for Families.” Through the Social Services and Adult Day Services departments, articles pertinent to family members are added as they become available. Resources include information from Dale Carter, a nationally known author on caregiving, a blog by a local pastor and other helpful links.

**Pastoral Services**

Chaplains provide spiritual support and guidance to residents, families, team members and volunteers. Pastoral services to the community include annual clergy breakfast, service of remembrance, and multiple prayer groups for worldwide and local ministries.

Landis Homes, through Eastern Mennonite Seminary, is now a training site for Clinical Pastoral Education, (CPE) interns. Donna Mack Shenk works with EMU Supervisor Kenton Derstine to guide and support CPE interns. Pictured is the first intern Wayne Lawton visiting resident Betty Miller.

Each year Landis Homes hosts a breakfast for clergy with speakers. In spring 2012, the topic was “Caring for Those with Memory Loss,” with panelists Ken Brubaker, Barbara Reed and Faith Hoover.

**Volunteering**

Volunteers provide services that enhance life beyond what team members are able to offer to residents and clients. In the fiscal year 2011 volunteers contributed 38,033 hours of service on campus.

(see pages 4-5 for more on Volunteering)

**Offerings to Others**

A total of $80,445.21 received from residents through Sunday morning offerings was distributed in varying amounts to church missions, as well as local and international programs.

“...reaching forward to things that are ahead.” – Philippians 3:13
### Statement of Operations

**For Periods Ending June 30, 2012 and 2011**

<table>
<thead>
<tr>
<th>Revenues</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Resident Service</td>
<td>$27,971,600</td>
<td>$26,334,604</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>612,455</td>
<td>662,929</td>
</tr>
<tr>
<td>Restricted Contributions Released and Applied</td>
<td>486,836</td>
<td>368,031</td>
</tr>
<tr>
<td><strong>Total Unrestricted Revenues</strong></td>
<td><strong>$29,070,891</strong></td>
<td><strong>27,365,564</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resident Services</td>
</tr>
<tr>
<td>Dining Services</td>
</tr>
<tr>
<td>Housekeeping and Laundry</td>
</tr>
<tr>
<td>Pastoral Services, Social Services and Life Enrichment</td>
</tr>
<tr>
<td>Plant Operations</td>
</tr>
<tr>
<td>General and Administrative</td>
</tr>
<tr>
<td>Depreciation</td>
</tr>
<tr>
<td>Amortization</td>
</tr>
<tr>
<td>Interest</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
</tr>
</tbody>
</table>

| Operating Loss | $(1,037,462) | (837,604) |
| Net Change in Unrealized Gains/(Losses) | (469,594) | 1,127,689 |
| Investment Income | 403,651 | 481,163 |
| Unrestricted Contributions and Bequests | 49,567 | 40,934 |
| **Loss on Refinancing** | **(155,910)** | - |

| Revenues (Less Than in Excess Of Expenses) | (1,209,748) | 812,182 |
| Net Assets Released from Restrictions Used For Purchase of Property and Equipment | 7,298 | 10,855 |

| Change in Unrestricted Net Assets | $(1,202,450) | $823,037 |

### Balance Sheet

**For Periods Ending June 30, 2012 and 2011**

<table>
<thead>
<tr>
<th>Assets</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$1,199,521</td>
<td>$943,374</td>
</tr>
<tr>
<td>Assets Whose Use is Limited</td>
<td>18,601,606</td>
<td>16,220,028</td>
</tr>
<tr>
<td>Endowment Funds</td>
<td>2,647,956</td>
<td>2,541,111</td>
</tr>
<tr>
<td>Heritage Gift Fund</td>
<td>2,790</td>
<td>3,733</td>
</tr>
<tr>
<td>Caring Fund</td>
<td>251,967</td>
<td>155,274</td>
</tr>
<tr>
<td>Adult Day Services</td>
<td>53,369</td>
<td>51,051</td>
</tr>
<tr>
<td>Financial Aid Fund</td>
<td>1,355</td>
<td>3,034</td>
</tr>
<tr>
<td>Fund Drive</td>
<td>2,263,668</td>
<td>2,238,534</td>
</tr>
<tr>
<td>Prepaid Expenses and other current assets</td>
<td>807,791</td>
<td>1,198,566</td>
</tr>
<tr>
<td>Property and Equipment (Net)</td>
<td>55,029,074</td>
<td>56,174,914</td>
</tr>
<tr>
<td>Captive Capitalized Cost</td>
<td>164,267</td>
<td>164,267</td>
</tr>
<tr>
<td>Deferred Capitalized Cost (Net)</td>
<td>948,840</td>
<td>944,494</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$82,186,772</strong></td>
<td><strong>$80,957,363</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities and Net Assets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liabilities</td>
</tr>
<tr>
<td>Current Liabilities</td>
</tr>
<tr>
<td>Long-Term Debt</td>
</tr>
<tr>
<td>Deposits for Capital Addition</td>
</tr>
<tr>
<td>Refundable Advance Fees</td>
</tr>
<tr>
<td>Deferred Revenue from Advance Fees</td>
</tr>
<tr>
<td><strong>Total Liabilities</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net Assets</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted</td>
<td>10,644,124</td>
<td>11,846,574</td>
</tr>
<tr>
<td>Temporarily Restricted</td>
<td>407,932</td>
<td>304,755</td>
</tr>
<tr>
<td>Permanently Restricted</td>
<td>959,183</td>
<td>834,075</td>
</tr>
<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>12,011,239</strong></td>
<td><strong>12,985,404</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Liabilities and Net Assets</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$82,186,772</strong></td>
<td><strong>$80,957,363</strong></td>
</tr>
</tbody>
</table>
Introducing Landis Communities

“Following God’s call to creatively serve the diverse needs and interests of older adults by developing opportunities and collaborative relationships.”

Landis Communities was formed in September 2011 as a nonprofit organization. It is designed to coordinate a number of subsidiary organizations which provide a range of programs and services for those 55 and older. Landis Communities is an agency of Lancaster Mennonite Conference and an affiliated ministry of the Atlantic Coast Conference of the Mennonite Church.

Landis Communities grows out of the nearly 50 year history of Landis Homes and remains committed to the vision present at its beginning while preparing for growth and change during the years to come. We are committed to keeping retirement living strong and vital. To providing a number of Affordable Living options, including new models of age 55+ active adult living in the city of Lancaster and elsewhere. To provide services at home – supporting aging in place, and to develop creative partnerships in support of all of these areas.

Steeple View Lofts is a 36-unit rental complex designed for active adults, aged 55 and older. Steeple View Lofts will bring city loft rentals to those wanting to live in the heart of downtown Lancaster. Landis Communities will lease the building, at 118 North Water Street, from the new owners who are developing the project.

The apartments will feature one and two bedroom units with a goal of providing comfortable finishes in the apartments and common areas on each floor. The building earlier served as a tobacco warehouse and manufacturing facility with many attractive and unique architectural features which will be kept in the space. In addition to the residential rental units, the first floor will be developed as retail space easily accessible to both residents and the general public.

Welsh Mountain Home, as an affiliate, now has access to resources in the areas of employee benefits, financial services, human resources, information technology and other functions from Landis Communities. Welsh Mountain Home will receive support in the process of adding rental apartments for those 55 and above who make less than the median income. For these services, Welsh Mountain Home will pay a management fee to Landis Communities.

As Landis Communities develops there are a number of exploratory conversations with groups interested in working together. Some are in the initial stages and some are more public. One that is generating a good bit of conversation is Shalom Villages, a cohousing effort, begun by a group from Stumptown Mennonite Church. A committee has been developed and is investigating a number of properties as well as how they might affiliate with Landis Communities.

Landis Homes, with nearly 750 residents and more than 500 team members, is by far the largest part of Landis Communities. The Landis Homes board looks at the operations of the retirement community and can make recommendations to the Landis Communities board when needed. Some board members serve on both boards, while others serve only on the Landis Homes board. Landis Homes contracts with Landis Communities to provide financial services, information technology support and other services shared with more than one of the parts of the Landis Communities umbrella.
A continuing care village by Landis Communities which is an agency of Lancaster Mennonite Conference and a conference related ministry of Atlantic Coast Conference

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• Statement of Vision •
Leaders in Serving

• Statement of Mission •
The ministry of Landis Homes is to serve aging adults and their families by honoring and enriching their lives in a community of Christ-like love.