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Healthcare & Personal Care Update to Residents and POAs April 8, 2020

As Easter approaches, we know it is difficult to think that we will not have the opportunity to come together to worship or to visit with loved ones. This is a loss all of us are feeling.

The team members of Landis Homes continue to be grateful for the tremendous support and encouragement we are receiving from residents and family members at this difficult time. The health and safety of everyone on campus is our primary concern and we want you to know we are doing all we can to continue to enrich the lives of those we serve.

We see examples of this every day. In Personal Care, Life Enrichment team members have been taking residents, who are able, outside to enjoy spring flowers and warmer temperatures. Some Dining Services staff have been putting notes of encouragement on meal trays delivered to resident rooms. It is inspiring to see many of our high school age Dining Assistants engaging in ways that bring warmth, comfort and some energy to a time of uncertainty and disrupted routines.

Of course, all resident and team member interactions are conducted in line with CDC regulations. Landis Homes is closely following these protocols to prepare for when we do have a positive COVID-19 case on campus. We are extremely grateful that to our knowledge, no current residents or team members have tested positive. No resident tests are outstanding at this time.

The following Questions & Answers will help explain the current status in Personal Care and Healthcare areas of Landis Homes:

What is the status of visitors to Personal Care and Healthcare?

Essential visitors, including end of life, are no longer able to visit. Although this is very difficult, Landis Homes is following the strictest guidance we receive.

Are facemasks being worn by team members? What about residents?

All team members continue to wear facemasks and other personal protected equipment, if recommended for a given situation. The new guidelines state that all residents should now wear face coverings when a caregiver or other team member enters their room. Landis Homes is in the process of supplying temporary face covers for HC and PC residents until we are able to obtain cloth masks on Saturday, April 11, 2020.



Is there a designated area at Landis Homes for those in the future testing positive for COVID-19?

Yes, to avoid transmission between areas, the CDC recommends a designated area. We have been working to prepare Conestoga House to serve as this space. All departments that would normally work in a household are identifying designated team members who will work only in Conestoga House. Beyond that, we have minimized sharing team members within houses and between healthcare and PC.

What precautions are being taken when someone is admitted to Healthcare or returns from the hospital to Healthcare? Residents admitted or re-admitted to the healthcare center will be admitted to Conestoga House for 14 days of isolation. If the resident is medically stable after the 14 days they may be moved to one of the other houses to continue their rehab stay.

What other preparations have been made for Covid-19?

We are preparing in many ways, including:

- Ordering as much personal protective equipment as possible to meet our needs. Supplies are good now and we have more masks and hand sanitizer set to arrive soon.
- Building staffing plans across Landis Communities to have team members available if others get sick.

As a reminder...

- This is a fluid situation and any of the information shared today could change at any time. We will continue to communicate as often as possible.
- Contact Jenny Sheckells with questions/concerns at jsheckells@landis.org or 717.381.3573.
- Check the Landis Home website for regular COVID-19 updates. Family and friends have access to videos and written information at www.landishomes.org/COVID

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