Ceramic Art Installation Finishes Westview Renovations

Local ceramic artist, Dennis Maust, spent several months this year creating individual tiles that now adorn the new staircase in Westview. “Seasons of a Vineyard” is the title of the finished mosaic which is made up of almost 200 individually created hexagonal tiles. The piece appears to climb up the new stairway wall ending just below the natural light from the skylights in the ceiling above.

Using 12 different handmade plaster molds, Maust’s artwork shows the vine changing from new stem, to flower, to full fruit, to changing leaves, to empty vine with just a hint of new growth visible on the uppermost tiles. The work incorporates an array of color including multiple hues of greens, purples, blues, reds, oranges, browns and yellows.

“I wanted the colors and patterns to reflect the natural world, like what is carried through in the rest of the building,” he said. “I am happy with the finished piece, and hope those who live here and use this area will enjoy it as well.”

Renovations in the common areas on the first and second floors of Westview were just finished. It took about six months to complete all of the work which brought some inconveniences to all who had reason to be in Westview during this time.

Director of Residential Living Tricia Schlegel said, “…residents have given this project grace and showed great patience and even endured the process with joy.”

Work on the ground level of Westview is planned for 2018 following the opening of the new Learning & Wellness Center.
How is the Aging Population Being Impacted by the Affordable Care Act?

By President/CEO Larry Zook in conversation with Eva Bering, Vice President of Operations

We are aware health care in the United States is changing, and Landis Homes seeks to actively anticipate these changes so we can serve residents well. I asked Eva Bering, Vice President of Operations for Landis Communities, about these changes and how we are responding. The interview is also on our website at www.bit.ly/EvaBeringInterview

Q: How is health care changing?
A: The Affordable Care Act of 2010 had several important goals. Among those were 1) to improve the quality and efficiency of health care by creating systems that link payment in hospitals and nursing homes to quality while reducing overall costs, 2) to prevent chronic disease and improve public health, 3) to provide quality, affordable care for all Americans, 4) to provide consumer transparency / information so that patients could take more control of their health care by making informed decisions. The population continues to age as the first of the baby boomer generation has just turned 70. Health care costs, and particularly Medicare, are projected to be unsustainable at the current rate of use in the United States. A large portion of health care costs are concentrated on redundancy in the health care system resulting from unnecessary hospitalizations and emergency room admissions and on chronic illnesses such as high blood pressure, heart disease and diabetes. Between 2010 and 2050, the United States population ages 65 and older will nearly double, the population ages 80 and older will nearly triple, and the number of nonagenarians and centenarians—people in their 90s and 100s—will quadruple. The aging of the population has important implications for future Medicare spending because beneficiaries ages 80 and older account for a disproportionate share of Medicare expenditures.

Q: How do these goals impact Nursing Homes and Providers of Senior Services?
A: The goals of the Affordable Care Act offer an unprecedented opportunity for senior service providers to gain recognition as a key partner in managing overall health care costs and particularly Medicare spending. As health care systems address the overall health of a population in a geographic area, senior service providers are a key partner in meeting these goals in very unique ways. The goals are being addressed through several initiatives aimed at improving or maintaining quality and lowering costs by reducing unnecessary care both in hospitals and in nursing homes, by reducing unnecessary readmissions to the hospital after a discharge, by decreasing the number of days a person spends in a nursing home, by better management of care when a person transitions from the hospital to either a nursing home, a rehabilitation center or home, and by improved management for end of life care.

Q: How will Landis Homes meet the challenges?
A: Landis Homes has been preparing for this impact for the past several years. Along with nine other Lancaster County senior services organizations, Landis Homes has been invited to participate in a preferred provider network with Lancaster General Health System. This invitation is based on several factors, including our consistent 4 or 5 star rating by the Center for Medicare and Medicaid Services (CMS), knowledge of the health care industry, our consistent high quality outcomes, low hospital admission and readmission rates, low staff turnover, and the presence of a geriatrician physician as our medical director among other factors. As individuals are being discharged either to health care or home directly from the hospital, based on their insurance, Landis Homes has increased services. This includes the addition of registered nurses in health care and the addition of registered nurse case management for end of life care.

Continued on page 3
Student Artwork Selected

Landis Homes named Su Youn Na as the 2016 Art Student Scholarship Award recipient. Su Youn, a Lancaster Mennonite High School senior, was chosen for her watercolor “Natural Beauty.”

“Su Youn is a talented student who enjoys using her gifts in a variety of ways,” says Kathy Ciaccia, LMHS art department director.

Su Youn is an international student who lives with a host family, Willie and Caroline Sierra, in Lancaster. Her family including her father, Kang Ju Na, her mother, San Mi Lee, and her sister, Eun E Na, live in South Korea.

A student at Lancaster Mennonite for the past three years, Na enjoyed many activities in addition to art classes. She was part of the bell choir, the vocal choir, and the bowling team, as well as various art and music clubs.

Each year since 1995, Landis Homes has selected a piece of artwork from the Lancaster Mennonite High School Spring Fine Arts Festival to become part of the permanent art collection on campus. In return for the work, Landis Homes makes contributions to the Lancaster Mennonite School art department and to the student to help further their education. Su Youn is the 22nd student to receive this award.

“I haven’t firmly decided on which college to further my studies, but it will definitely be an art college,” says Na. “I am going to buy some Prisma color pencils with my award!”

Campus Updates

South Campus

Construction of cottage homes started in early June. The seven homes are reserved with new residents moving in later this year. A paved pathway through Leaman Woods will also be completed in 2016.

New Door Access System

As of July 1, there is a new system for entering Landis Homes buildings on campus. Eight doors will be open from 7 AM – 8 PM every day. They include main entrances at: Personal Care, Dogwood Commons, Healthcare, Cedar, Residential Living, Homeview, Harvest View and Westview. Other exterior doors are locked.

Visiters to campus during other hours will need to follow posted instructions to contact either a resident directly or campus security.

Q: Why a short stay unit?
A: Designating an existing wing, Oregon North, as short term stay or rehabilitation provides a concentrated area for care of those individuals who will be returning home. The average stay in short term health care in a nursing home varies from two weeks to one month which is in sharp contrast to stays of several months or years in other areas of health care.

In this area, registered nurses are being educated with higher skills to better care for residents who are very ill. Improved coordinated discharge planning lessens the risk of re-hospitalization. The team better understands planning for home transitions and discharge. The nursing staff establish increased partnership with physicians and are better able to provide consistent care and improved communication to each other, to residents and to families, thus improving overall quality. Landis Homes will continue to position ourselves strategically as we stay abreast of the dynamic changes in health care.
Like a Barn Raising

By Alonna Gautsche Sprunger,
Director of Advancement

A barn raising takes place when a community comes together to accomplish the BIG task of building a barn for a farming family in crisis, often in just one day. I invite you to think of Fellowship Day, on September 10, 2016, as a type of barn raising and Landis Homes as a community coming together to gather support for the benevolent ministry which provides charitable care to residents in need. Just as a barn raising requires the skills and involvement of all, here are some ways you can share your talent, time and treasure for Fellowship Day:

• Handcrafters and artists to create and donate unique one of a kind items
• Bakers to make pies, cakes, cookies, home-made candies, home-made noodles, jams and jellies
• Volunteers to pick-up donated items from Lancaster County businesses starting in July
• Hosts to participate in Share-A-Meals
• Matching bid challengers to spur others to generously bid higher
• Sponsors and patrons to contribute to cover the expenses of the event (tent, chairs, tables, sound equipment, stage etc.) The goal is to have all expenses covered before the start of Fellowship Day so that all funds raised will go directly to the Caring Fund.
• Friends, families and community members to bid enthusiastically on September 10!

Items for donation may be brought to the Advancement Office or can be picked up by calling (717) 509-5490. To make a monetary gift go to www.landishomes.org, call the Advancement Office with credit card information or send a check to Landis Homes, Advancement Office, 1001 East Oregon Rd, Lititz, PA 17543. Please mark “cover benefit auction expenses” on the memo line. All charitable gifts are tax deductible and support the Caring Fund. Questions: Call (717) 509-5490 or email asprunger@landishomes.org.

Live Auction and Market Place Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>7:00 AM</td>
<td>Food Stand</td>
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<tr>
<td>8:00 AM</td>
<td>Registration, Live Auction Merchandise Tent, Silent Auction &amp; Gift Basket Bidding*</td>
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<tr>
<td></td>
<td>Market Place Sales</td>
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<tr>
<td></td>
<td>Yard Sale/Used Furniture (new location in the Barn)</td>
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<td>Flea Market</td>
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<td>Share-A-Meal Adventure</td>
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<td>Gift Certificates</td>
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<td>Grandma’s Attic</td>
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<td>Linen Closet</td>
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<td>Art Gallery</td>
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<td>Pantry</td>
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<td></td>
<td>Odds &amp; Ends</td>
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<td></td>
<td>Baked Goods</td>
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<tr>
<td></td>
<td>Produce Stand</td>
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<tr>
<td>9:00 AM</td>
<td>Live Auction c/o Robert E Martin Sons (Times are estimates)</td>
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<td></td>
<td>9:00 Home &amp; Yard</td>
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<td></td>
<td>9:30 Handcrafts</td>
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<td></td>
<td>10:30 Fill the Gap</td>
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<tr>
<td></td>
<td>10:45 Art</td>
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<tr>
<td></td>
<td>Noon Antiques &amp; Collectibles</td>
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<tr>
<td></td>
<td>1:00 Specialty Items &amp; Fill the Gap</td>
</tr>
<tr>
<td></td>
<td>1:30 Quilts &amp; Wall Hangings</td>
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<tr>
<td></td>
<td>*Bidder number required</td>
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</tbody>
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Children’s Area

9 AM – Noon
Lisa Landis & WJTL’s “Kids Cookie Break” Live
Bouncing Castle
Petting Zoo
Barrel Train & Wagon Rides
Balloons
Face Painting

Food Choices

BBQ Chicken, Hot Dogs, Fruit Cup, Sub Sandwiches, Soup, Donuts, Ice Cream, Baked Goods & more
Benefit Auction Website

Visit www.landishomes.org and go to “Auction Gallery” to view or learn more about the items.

New items will be added weekly.

- Four night stay in Williamsburg, VA, December 2-5, 2016, during Grand Illumination Weekend
- Seven night stay at Massanutten Resort (www.massresort.com) near Shenandoah National Park, May 26-June 3, 2017
- Exquisite quilts and wall hangings
- Original art by local artists such as Liz Hess, Julia Swartz, Andy Smith, Paris Llanso, Suk Shuglie, Christiane David, Velma Magill and others
- Handcrafts of wood, pottery, stained glass & textiles
- Vintage Items & Antiques
- Sports Memorabilia, such as a 1969 San Francisco Giants autographed baseball signed by seven players.

Fill the Gap Challenge

The “Fill the Gap” Challenge is a popular, fast paced feature of the Benefit Auction. The “Gap” is the difference between the average cost of care and the reimbursement of medical assistance for residents who have outlived their financial resources. Fill the Gap bids are for a week, ½ a week, a day or ½ a day of care.

Last year’s “Fill the Gap” bids and two challenge gifts totaled $43,190, almost $20,000 more than the year before. A $10,000 challenge gift has already been promised by an anonymous donor to encourage others to bid! “Fill the Gap” bidding will be offered in the morning and afternoon during the live auction. If you cannot attend and want to participate, call Alonna Sprunger, Director of Advancement, (717) 381-3580 or email asprunger@landishomes.org.
Tribute to Loved Ones

January 1 – June 30, 2016

Thank you to those listed below who have given a tribute to a loved one either as a Memorial or Honorary gift. We apologize if there are misspellings or omissions on this list. To contact the Advancement Office, call (717) 509-5490

Gifts in Memory of

ADELE L. SLAVIN
Wayne Bockelman
Beth & Jeanne Hess
Lois Hirschman
Hope Community Church
William & Doris Krewson
Lititz Church of the Brethren Open Door Class
Donald Lund
Margery M. Scanlin

ANDREW SHAUB
Anonymous

ANN H. BIGELOW
Eva Bering
Reuben J. Bigelow
Rachel Brubaker
Leonard & Anna Brunk
Daniel & Mary Enck
Donald W. & Phebe M. Good
Sandra & William Gray
Harmony Hallway
Bruce & Karen Harvey
Katherine E. Hershey
Annie Lin
Edna G. Martin
Faye L. Martin
David & Diana McKee
Raymond & Ruth Milhous
M. Virginia Musser
D. Lowell & Miriam Nissley
John Jacob Oberholtzer
Pearl Zehr
Larry J. & Dawn M. Zook

ANNA A. HEINLY
J. Kenneth & Pam Brubaker
Dolores Gottshall
Richard & Kun Hui Gravely
Allen & Diane Heinly
Ruth Johnson
Robert & Mary Mohr
The Moncriefs: Ann/Burt, Elizabeth/Matt, Claire/John (Ervin)
John Jacob Oberholtzer
Joseph E. & Mary Ellen Rhile
Anonymous

ANNA K. MANN
Betty G. Denlinger

ANNA M. LANDIS
Betty G. Denlinger
Robin & Michelle Hoover

ANNA MAY HABECKER
Miriam E. Charles
Ruth Chapman
E. Curtis & Betty K. Funk
Doris Gochnauer
Ella M. Groff
C. Hess Haagen
Alta & Elmer McDonald
M. Virginia Musser
John Jacob Oberholtzer
Erma Shelly
Staufers of Kissel Hill
Verna Swartz
Glenn Witmer
Anonymous

ELMER H. ROHRER
Eva Bering

ELSIE MATZ
Anna Grace Martin
John Jacob Oberholtzer

ESTHER BECKER
Doris Gochnauer

ETHEL E. CHARLES
Miriam E. Charles
E. Curtis & Betty K. Funk
John Jacob Oberholtzer

EVELYN G. HERSHEY
Landis & Gladys Burkholder
Betty G. Denlinger
Arlene G. Hershey
Thelma E. Hershey
John Jacob Oberholtzer
Elaine Reynolds
Mary E. Snader
Anonymous

FAITH S. BUCKWALTER
Betty G. Denlinger
Roy & Betty Jane Herr
John Jacob Oberholtzer

FERNE BROWN
Betty G. Denlinger

FRANK WILSON
Paul G. Burkholder
Marie E. Cutman
Tammy Helvick
Merle & Jeanne McElwain
John W. & Celeste Meck
Mountainview Services LLC
M. Virginia Musser
Families of Kevin, Steve, & Alan Piper
Mark Stookey
Francis & Mary Tubeck
Rolf & Marion Worsing
Roland & Dottie Yoder
Anonymous

GLADYS CLAASSEN
John Jacob Oberholtzer

HARRY EAGER
Iva Hanlon

HELEN E. BUCKWALTER
Mary K. Groff
Thelma E. Hershey
Mary L. Steffy

J. CLYDE ROOT
Dean & Reba Beery
Rachel Brubaker
Flyway Excavating
Orpah Graybill
Erv & Joyce A. Hoover
Ruth Johnson
Edmund Kilby
John J. and Gladys Landis
J. Donald & Lou Longenecker
John Jacob Oberholtzer
P. Neal & Dottie Rae Polaski Pedersen
Betty Zook
Larry J. & Dawn M. Zook
Anonymous (2)

J. ROBERT HESS
John Jacob Oberholtzer

J. ROBERT MUSSER
Apostles Church Brooklyn
Malverne School of Music employees and students
Daniel Fleming
Clair & Kathryn Hershey
Neil & Karen Musselman
Lon Sherer

KENNETH B. NOLL
Herb & Becky Noll

LEROY UMBLE
C. Richard & Mary Ann Hess

LOIS H. NOLL
Herman & Jeanette Bontrager

MABEL E. HERSHEY
Harmony Hallway

MARTHA B. WIDDERS
Betty G. Denlinger

MARVIN D. BARTEL
Anonymous

MARY E. MARTIN
Reuben J. Bigelow
Rachel Brubaker
Doris Horst

MARY EMMA & EPHRAIM NAZFIZER
Ruth Stoltzfus

MARY EMMA NAZFIZER
J. Marlene Beiler
Paul S. & Nancy Hess
Realized Dream: The Prayer and Memory Garden Turns Ten Years Old

In the early 2000s, the late Mildred McGuigan looked out her window in Westview and dreamed of a garden. She envisioned a secluded place for quiet meditation and where the cremains of a loved one could be scattered. This dream became reality when the Landis Homes Auxiliary, along with Mildred, gave the initial contributions to create the brick walkway, raised flowerbeds, plants, trees, benches, and outdoor artwork in an inner courtyard near West Bethany Chapel.

The Prayer and Memory Garden was dedicated in July of 2006 with the following words, “...we dedicate this garden to the memory of those who have lived, who now live and who will live at Landis Homes.”

Ten years later the garden has matured -- residents and their families, team members and friends continue to find it a place to reflect and remember. In October, an annual candle light Service of Remembrance is held in the garden.

The Prayer and Memory Garden provides an opportunity to place engraved bricks along the walkway in honor or in memory of loved ones. Proceeds from the commemorative bricks, tree plaques and park benches around campus benefit the Landis Homes Caring Endowment Fund. Call the Advancement Office (717) 509-5490 or email advancement@landishomes.org for additional information.

Former resident, Mildred McGuigan, seated third from left, was surrounded by her family at the dedication of the Prayer and Memory Garden in 2006. Joining Mildred were her daughter Betty Thompson, granddaughter Elizabeth Thompson, daughter Pat Bradbury and daughter and son-in-law, Peggy and Bob Martinsen.

The garden entrance, 2016.
25th Annual Benefit Golf Tournament Raises over $52,000 for Adult Day Services

On June 3, 2016, two hundred thirty five golfers and seventy eight business sponsors and patrons raised estimated net proceeds of $52,000 for Adult Day Services. These much needed funds help provide quality ADS services and financial scholarships to eligible clients who would otherwise not be able to participate.

To celebrate the 25th anniversary of the event, Beth Trout, Vice President of Advancement, recognized Paul Martin, Ed Longenecker and Elvin Stoltzfus, who were on the very first golf committee. Glenn Weaver joined the committee in 1994 and has served as honorary chair for 23 years. Two golf committee members, Doug Martin and William Forrey, have served 47 years combined. In addition, six business partners were recognized for participating each of the past 25 years: Bomberger’s Store, Inc., Hess Brother’s Fruit Company, Clark Associates, Inc., Foxchase Golf Club, RLPS Architects and Turkey Hill.

The Benefit Golf Tournament has raised half a million dollars since 2000. During each round’s dinner program, Faith Hoover, ADS Director, shared a note of appreciation from the wife of a client who says that ADS has literally saved her life.

Thank you for your wonderful support!

Premier Sponsors
StoudtAdvisors & CoreSource

Platinum Sponsors
Benchmark Construction
Company, Inc.
Eby Exteriors, Inc.
EGStoltzfus
FLIK Lifestyles
Kingsway Realty
Williams Apothecary

Golf Booklet Sponsor
DavCo Advertising

Gold Sponsors
Baker Tilly Virchow Krause LLP
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Bomberger’s Store, Inc.
Dynatech Controls, Inc.
Everence Financial Advisors
Gibbel Kraybill & Hess LLP
Haller Enterprises, Inc.
High Construction Company
Martin Appliance
Medication Information Services
RGS Associates
RLPS Architects

Silver Sponsors
B.R. Kreider & Son, Inc.
Brubaker Connaughton Goss &
Lucarelli LLC
Cornerstone Design Architects
EnergyWise Consulting /
EnerNOC
Kegel’s Produce
Triangle Refrigeration Company

This year’s winners, team photos and a golf booklet with historical pictures, sponsor ads and golfer names may be viewed online at www.landishomes.org under the Giving and Benefit Events tab.
Ann and Reuben Bigelow became residents when they moved from Massachusetts in 2006. Landis Homes was not a new place for them, as they often visited Ann’s parents, Francis and Elsie Harvey, who were residents for many years.

Ann loved living at Landis Homes and believed strongly in supporting the community here. She began taking piano lessons once she and Reuben settled in and she became a regular fixture at the piano on Sunday mornings and Friday evenings.

Like her father before her, Ann was passionate about helping others, loved music and had a happy countenance. Her motivation as a devout follower of Christ was evident as she encouraged those around her.

Ann and Reuben came to the Advancement Office in November 2015 to research gift designation opportunities at Landis Homes. Ann had decided early on that naming Landis Homes as a beneficiary was one way she could give back. Reuben affectionately describes Ann as a planner and she was on a mission to finalize their estate.

As a nurse who went on to achieve her Bachelor of Science in Nursing, Ann was drawn to the Scholarship Fund which gives team members interested in the health fields assistance in training applicable to their work. Ann was excited about helping Landis Homes’ team members afford the rising costs of education and achieve their goals in nursing.

In addition, Ann and Reuben were loyal supporters of the Caring Fund and the Caring Endowment Fund. With the example set by Ann’s father (see side story The Beginning of a Legacy) in advocating for the development of the Caring Fund, Ann wanted to continue the support for those residents in need. Ann chose to bless others by designating both the Caring Endowment Fund and the Scholarship Fund with a combined legacy gift of over $134,000.

Ann’s untimely death on March 18, 2016, continues to be a felt loss for the Landis Homes community. She was a very visible presence around campus as she shared herself and her musical gifts with so many.

The legacy and gifts made by Ann and her parents, Francis and Elsie, were more than monetary. They were acts of care and compassion for the well-being of others both now and into the future. Landis Homes is forever grateful for their kind generosity and for their foresight and planning.

The Beginning of a Legacy

The Caring Fund was created in 1993 through the persistent advocacy of the late Francis and Elsie Harvey who were residents at Landis Homes. A businessman who enjoyed playing his harmonica, Francis was outspoken about subjects that mattered to him.

As Francis visited residents spreading good cheer, he observed many who fell on hard times while trying to pay for health care costs, usually near the end of their lives. He began to advocate for a way to partner with Landis Homes in the commitment to provide charitable care.

Francis and Elsie Harvey were the first contributors to the Caring Fund. Since then, many friends of Landis Homes have donated regularly, giving others peace of mind and assisting in providing benevolent care for those in need.

Naming or changing a beneficiary on a life insurance, retirement plan, or annuity is an easy way to bless others. There are also tax benefits in donating from these sources that may make other estate gifts to heirs go even further. To learn more, contact the Advancement Office at (717) 509-5490 and consult with a trusted financial advisor.
Photography Exhibit Features New Resident

By Deborah Laws-Landis, Director of Community Relations

A reception, open to the public will, be held September 20 from 6:30 to 8:30 p.m. in the Harvest View galleries featuring the photography of Gerald H. Ihle. He is a retired United Methodist pastor, who ministered in many churches in the Eastern PA Conference of the United Methodist Church for 43 years.

Jerry’s photos have been taken locally as well as in his travels to New England, some National Parks out west, the Canadian Rockies, Austria, Switzerland and Germany. His photos focus on the four seasons, capturing the beauty in flowers, farms, mountains, lakes, the sea, lighthouses, fishing villages and boats.

Although he spent years taking photos using Minolta cameras and film, all his most recent photos are digital, using Nikon and Canon cameras. His photos are also on display at a library in Cape May Court House, NJ, and at some hospitals and retirement homes in a variety of locations.

“Years ago I prayed for the gift of photography,” says Jerry. “My photography is a gift from God.”

Jerry and his wife, Janet, are celebrating their fifty-ninth wedding anniversary this year. Janet is a native of Lancaster and is a graduate of Lancaster Mennonite School and Lancaster General Hospital School of Nursing. They have two sons and a daughter, four grandchildren and two great-grandchildren. They recently became new residents at Landis Homes.

Works will continue to be on display through October. For more information call 717-381-3550.

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Results of Resident Satisfaction

By Larry Guengerich, Director of Communications & Church Relations

Every two years Landis Homes works with Holleran Consulting, a national firm based in Lancaster County, to conduct a resident satisfaction survey for all persons living at Landis Homes. The results of the survey conducted in October and November of 2015 were recently received. Since 2002, these surveys give Landis Homes leadership team, board of directors and team members a unique snapshot of resident life and contentment.

The compiled results allow the organization to look at trends inside the organization over time. It also allows for a comparison with other Anabaptist related organizations and a benchmark comparison with similar communities across 43 states and Ontario. The following chart shows the overall satisfaction levels for all parts of Landis Homes. In Residential Living, there were 52 questions tested against the national benchmarks and Landis Homes was significantly higher in 44 of those metrics. For Personal Care, the numbers were 37 with nine ranked significantly higher. In Healthcare, 36 categories were measured and 14 were significantly higher.

<table>
<thead>
<tr>
<th>Level of Service</th>
<th>Landis Homes</th>
<th>Anabaptist Providers Group</th>
<th>National Holleran Benchmarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Living</td>
<td>92.2%</td>
<td>89.2%</td>
<td>86.6%</td>
</tr>
<tr>
<td>Personal Care</td>
<td>93.1%</td>
<td>88.4%</td>
<td>86.8%</td>
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<tr>
<td>Healthcare</td>
<td>93.0%</td>
<td>86.9%</td>
<td>85.2%</td>
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For each area, the organization receives a list of both the highest and lowest performing ranked questions.

The full results of the survey are critical to department directors as they create action plans for follow through in areas of their responsibility that may need attention.

We are thankful for all those who make Landis Homes a warm and loving community and to the residents who generously shared their thoughts with the surveyors.
July 28

Pathways Institute for Lifelong Learning®
Fall Semester Kickoff
1:30 p.m.
To register for classes call: 717-381-3577
or visit the website at: www.thepathwaysinstitute.org

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August 9

Art Auction Preview Reception
Harvest View Gallery
6:30 – 8:00 p.m.
See page 5

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August 15

Parkinson’s Support Group
“Cognitive Changes in the Brain”
Stephen Gollomp, MD, Lankenau Medical Center, Wynnewood, PA.
Westview Community Room
2:00 p.m.
Contact: 717-509-5494

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August 30

Memory Loss Support Group
“Coping with Losses & Changes that Dementia Brings”
Deborah Gonzalez, Bereavement Counselor, Hospice & Community Care
Warwick Room, Heritage Memory Support Center
7:00 p.m.

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September 10

Fellowship Day & Chicken BBQ
See more on pages 4 & 5

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September 20

Art Reception
Jerry Ihle
Photography
Harvest View Gallery
6:30 – 8:30 p.m.
See article on page 10

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September 24

Walk to End Alzheimer’s at Long’s Park
8:30 a.m.
Join or donate to the Landis Homes Team at Long’s Park

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September 27

Groundbreaking for New Learning & Wellness Center
4:30 p.m.
More details to follow

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October 6

Service of Remembrance
West Bethany Chapel/Prayer & Memory Garden
7:00 p.m.
See below.

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Service of Remembrance Invitation
From the Pastoral Services Team

The annual Service of Remembrance will be held Thursday, October 6, 2016, at 7:00 p.m., in the West Bethany Chapel and the Prayer & Memory Garden. It is a time to gather with others to remember our loved ones.

The service begins in the West Bethany Chapel with instrumental music, providing a place of reflection and prayer. Prayers, scripture and words of comfort and assurance are offered. The service concludes outdoors in the Prayer and Memory Garden, where each person receives a candle to light and remember a loved one, through poetry, prayers and song.

Landis Homes residents who have died during the prior year are specifically remembered during this time. All are welcome to attend this service to remember loved ones, who lived either on or off of campus. It is a time and place to remember, reflect and be comforted.

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Saturday, September 10, 2016
8:00 a.m. - 3:00 p.m.

Live Benefit Auction begins at 9:00 a.m.

Items for Home & Yard • Handcrafts • Artwork
Antiques & Collectibles • Quilts • Market Place • Gift Baskets
Flea Market & Silent Auction

— Children’s Activities —

“Kids Cookie Break” with WJTL’s Lisa Landis
Broadcast Live at 9:00 a.m.

Chicken BBQ
10:30 a.m. to 3:00 p.m.

To Volunteer: 717-509-5409
For more information: 717-569-3271 • www.landishomes.org