

Leaders in Serving



Martha Charles, left, as Volunteer of the Year and Norma Miller, as Caregiver of the Year each won a PANPHA award.

Two receive PANPHA Awards for 2003

It has been recently announced that Norma Miller and Martha Charles have each received an award from PANPHA for 2003. Norma was selected from nominees across Pennsylvania for the Caregiver of the Year award for her role as a certified nursing assistant. Martha received the award as Volunteer of the Year. For the first time this award had a tie and announced two winners for 2003. Martha shares the award with Gertrude Kusmaul of Pilgrim Gardens, a retirement community in Philadelphia.

The awards will be presented in mid-May at the PANPHA Annual Conference in Baltimore, Maryland. PANPHA, an Association of Pennsylvania Nonprofit Senior Services, represents over 370 nonprofit providers of long-term care and housing services for 70,000 elderly residents across the state. Association Voting

(Awards, continued on page 6)

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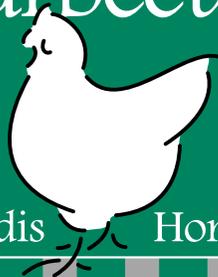


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September 13, 2003

Auction at 9:00 a.m.

Fellowship
Day and
Chicken
Barbecue



Landis Homes



Campaign
Raises \$2M

See Page 2



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Mission:

The ministry of Landis Homes is to serve aging adults and their families by honoring and enriching their lives in a community of Christ-like love.

an agency of
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Conference**

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A Commitment to Excellence



Building to Serve Raises \$2 Million

Building to Serve, a capital campaign to help fund the construction of a new healthcare center, has raised over \$2 million. The new 52-bed healthcare center replaces the outdated Dogwood building opened in 1969.

Campaign Strategy

In mid-2001 the Building to Serve steering committee formed and developed a strategy for raising over \$2 million. One important part of the strategy was to encourage participation by persons not living at Landis Homes. In the \$1 million campaign in 1996 to help fund the Heritage special care center persons living at Landis Homes gave 74% of the total and persons not living at Landis Homes gave 26%. In Building to Serve, persons not living at Landis Homes have given 72% of the total and persons living at Landis Homes have given 28%.

Thanks for Giving

Thank you to the many residents of Landis Homes who have again given generously to improve the healthcare living environment. And we are very grateful to the many persons not living at Landis Homes, including board members, staff, friends and family members of residents, foundations, businesses and churches, who are supporting Landis Homes through financial contributions.

Stretch Goal

Building to Serve's initial goal was to raise over \$2 million, with a "stretch" goal of \$2.5 million. Now is the time to stretch. Additional gifts toward the stretch goal will reduce debt and save interest expense in future years.

Named gift opportunities are still available to honor or express appreciation for a special person. Gifts or pledges toward Building to Serve are encouraged before dedication on July 15. Contact the Development Office at 509-5490 for more information on Building to Serve.



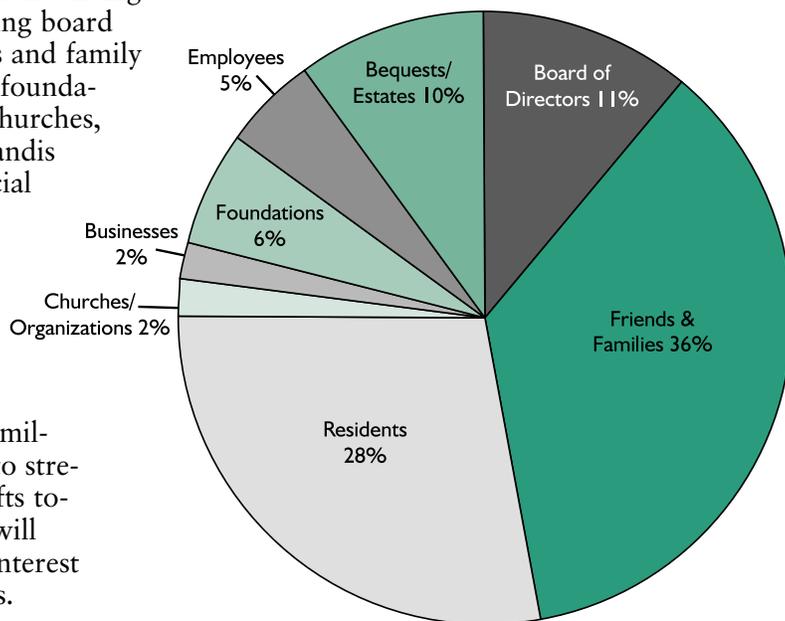
Linford Good

Dedication

At the start of construction in June 2002 we plowed the ground using a team of horses. At dedication on July 15, 2003 we will plant the seeds of an improved quality of life for healthcare residents. As we nurture the seeds they will grow and multiply. All are invited to join us in dedicating the new healthcare center.

Linford Good

VP of Planning and Marketing



In compliance with the privacy regulations as determined by the HIPAA (Health Insurance Portability and Accountability Act) law, Landis Homes Horizons will no longer publish the columns *Welcome New Residents* and *In Loving Memory*.

Health Care Organization is 'Reconstructed'

In April, Stephanie Hoffman, RN was promoted to the position of Director of Nursing. Stephanie has been employed at Landis Homes as the nurse manager



Ethel Caldwell and Stephanie Hoffman look over the floor plans in the new healthcare center that will open in July.

for the three healthcare areas of Elmwood, Lancaster and Conestoga since December 2002. She is a graduate of Saint Joseph Hospital School of Nursing. Stephanie has had experience as a nurse aide instructor with the Lancaster Institute for Health Education. She also has had prior experiences in staff development and as a charge nurse, supervisor, head nurse and relief Director of Nursing in long-term care. Stephanie lives in Akron with her husband, Robert, and attends Hopeland United Methodist Church where she enjoys singing in the vocal ensemble. They are the parents of two sons.

As Stephanie assumes her new role, Ethel Caldwell will transition into the new position of Administrator for Health Care. Ethel has been employed at Landis Homes for 20 years in various positions including supervisor, Assistant Director of Nursing and Director of Nursing. She is a graduate of Eastern Mennonite University with a baccalaureate in Nursing. Ethel is also licensed as a Nursing Home Administrator in Pennsylvania. In her new role, Ethel will oversee care, staffing and regulation compliance for all health care areas including the new healthcare center as well as Elmwood, Lancaster and Conestoga houses.

Participation in State-wide Effort to Improve Quality of Care

The Centers for Medicare and Medicaid Services has contracted with state organizations to oversee quality of care efforts within each state. These Quality Improvement Organizations are contracted with the

During the next 18 months we will have onsite resources provided through an experienced registered nurse who will work with us.

national initiative to improve the quality of health care across the continuum of various levels of care. Quality Insights of Pennsylvania was recently

awarded the contract for the Commonwealth.

In Pennsylvania, a Nursing Home Steering/Advisory Council has already been formed consisting of representatives of various professional groups and providers of long-term care services. Quality Insights of Pennsylvania has developed an "Intensive Group" of facilities consisting of 113 nursing homes that will

partner to work on projects over the next three years.

Landis Homes has been fortunate to be selected as one of the participating homes in the Pennsylvania intensive group. During the next 18 months we will have onsite resources provided through an experienced registered nurse who will work with us. Staff education is provided as well as various tools to evaluate care practices and to establish better methods to provide care. Standards of practice will be developed that can be shared among nursing homes across the state.

Every nursing home is already mandated to submit quality information quarterly. This information will now be reported publicly and is available on the internet as the quality measures are reported on a quarterly basis. Information as it is made public can be viewed on-line by checking the Nursing Home Compare web site at: www.medicare.gov/NHCompare/home.asp

*by Eva Bering,
Vice President of Clinical Services*

Volunteers are Treasured in 2003

The year 2003 is not half completed and already our auxiliaries have come through in a big way! Landis Homes' Auxiliary arranged for and presented two enjoyable Valentine Hymn Sing programs in both East Bethany and West Bethany chapels, ending with the traditional piece of angel food cake topped with a red heart for each resident.

Then, what a flurry of activity in late February and March as Key Persons from 20 churches brought in a total of sixty-one energetic volunteers to spring houseclean fifty-eight resident's rooms! They polished furniture, aired drapes and washed windows, leaving the rooms springtime fresh! While the housekeeping department at Landis Homes cleans each room weekly, giving the rooms this extra special

attention is very much appreciated!

In addition to all this, the auxiliary sees that homemade cookies are given weekly for Monday Morning Coffee Hour as well as dozens more cookies given to be served as part of the regular menu in the dining rooms. The auxiliary also hosts monthly birthday parties for independent living residents, the June Strawberry Social and of course the September Fellowship Day. In light of this, one begins to realize how vital and involved are both the Landis Homes Auxiliary and the Auxiliary to Mennonite Homes. It's no wonder the theme of this spring's volunteer banquet is "Volunteers: Precious Jewels." They are priceless.

Helen Peifer

Director of Volunteer Services



Alicia Hoover was one of the youngest volunteers to participate in the Spring Housecleaning this year.

Following is the list of the Mennonite churches that provided persons to spring houseclean in 2003:

Bossler	Metzler
Erb's	Millersville
Elizabethtown	Millport
Groffdale	Mount Joy
Hammer Creek	New Danville
Landisville	Old Order Groffdale
Lime Rock	Conference
Marietta	Paradise
Martindale	Rohrerstown
Mechanic Grove	Strasburg

Stewardship Solutions for Seniors

Your Privacy is on the Line!

Don't throw out "junk" mail without carefully inspecting it. Your chance for privacy may be on the line! According to the Gramm-Leach-Bliley Financial Modernization Act of 1999, everyone in America who has an account with a bank, credit union, savings & loan, or a mortgage company, or who has an insurance policy or an investment account, must receive notices that will let him or her limit the amount of personal information those companies can share or sell.

In general, there are three things the institutions have to do: 1. Tell customers what kinds of information they collect and the types of businesses to which they sell or give that information. 2. If the institution intends to sell or give your information to a company outside its corporate family, it has to give you a way to "opt out" or say, "No, I don't want to share my information." 3. The institution has to tell you how

they protect the confidentiality of your information.

So, don't just fling those notices in the garbage—take a moment to review them. After all, your privacy is on the line!

Remember, should you have any questions about your Medicare Supplement or Long-Term Care Insurance or need to purchase either, I am available to meet with you, answer questions and discuss your options. Contact me at Landis Homes Ext. 3866 or 581-3866 or 1-800-626-1190. I will be happy to meet with you.



Eric Groff

*Eric Groff, MMA Counselor
Stewardship Solutions for Seniors*

Springtime in Virginia



Residents took advantage of the warm weather in early March on a bus trip to southeast Virginia. A full coach bus left Landis Homes on Friday, March 7 driving down Interstate 95 with the destination of Newport News, VA. Arriving in the early afternoon, the group first toured the Mariner's Museum, one of the largest international maritime museums in the world for historical nautical vessels and artifacts.

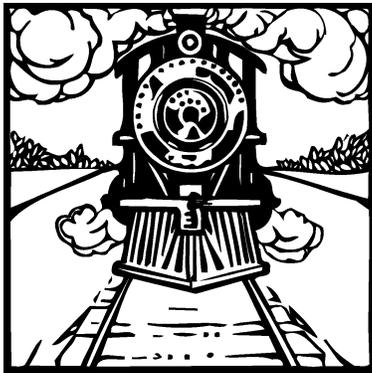
After checking into their motel and finding their own evening meal from a variety of restaurants in the area, the group attended a local theater production, "Plowing Outback." The musical performance was performed in a converted dairy barn and enacted many humorous stories of farm life. On the way home on Saturday the group, pictured left, toured Colonial Williamsburg and had lunch that included peanut soup and fried chicken at one of the historic taverns.

Left: Residents relax on the streets of Colonial Williamsburg, Va., following a lunch in one of the historic taverns.

Whistle Stop Tour Makes First Run

In mid-March, as winter wound down to a close, it was a good time to travel without leaving town. The Activities and Dining Services departments on the east campus sponsored a "Whistle Stop Tour" of the United States over a two-week period. The tour started on the East Coast and made "stops" in five U.S. cities – Boston, Richmond, New Orleans, Kansas City and San Francisco.

The tour began with a travelogue of Boston and the wider Massachusetts area, and a Boston tea party, complete with a reading of Paul Revere's ride. Residents baked cornbread on the Virginia stop, and heard guest speaker Marilyn Nettles of New Holland, tell of early pioneers in Virginia and West Virginia living off the land. A French Café with jazz and pastries was the opening feature on New Orleans day, and in San Francisco participants learned about the construction of the



Golden Gate Bridge, and played Wheel of Fortune using words and phrases specific to that part of California.

Special food offerings included cod and Boston Crème Pie on the first day, southern greens, Virginia ham and sweet potato pie in Richmond,

jambalaya in New Orleans, and prime beef in Kansas. The closing day was a Chinese meal, complete with eggs rolls and fortune cookies, in recognition of the large Asia community in San Francisco.

"The response was so positive," said Activities Director Tina Mast Burnett, "next time we are considering a trip around the world."



Marilyn Taylor serves cocoa to Aaron Brubaker at the French Café on the Whistle Stop Tour.

Leaving a Legacy is Easier Than You Think

Ten Ways to Leave a Legacy

1. Prepare a will. Without a will, you lose control over how and to whom your property is distributed.
2. Leave a gift in your will for the charities that make a difference in your life.
3. Leave a percentage of your estate or a specific dollar amount to your favorite charity.
4. Consider giving assets. These include cash, stocks, bonds, mutual funds, real estate, art, jewelry, and vehicles.
5. Name your favorite charity as owner and beneficiary of an existing life insurance policy or purchase a new policy.
6. Learn more about charitable gift annuities and how they could provide you with income during your lifetime, while ultimately benefiting a charity.
7. Talk to your favorite charity about their needs and your interest in leaving a legacy. This will assure that your money is used in a productive way.
8. Remember loved ones with memorial gifts.
9. Encourage family and friends to leave gifts to favorite charities in their wills.
10. Ask your financial advisor to include charitable giving as a part of their counsel.



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*Landis Homes is a member of
Leave a Legacy Lancaster County.*

*For more information, contact the
Development Office at 509-5490.*

Awards, continued from page 1

Members employ 51,000 people and involve over 150,000 volunteers, trustees, and auxiliary members. The Association is committed to helping its members provide quality care efficiently and effectively for the individuals and families they serve.

Nominating materials for each candidate included facts and dates as well as letters of recommendation. Each candidate received high praise for her service to Landis Homes.

“Norma Miller is a caring, dedicated, exemplary nursing assistant,” wrote Director of Nursing Ethel Caldwell in her letter of recommendation. “Her strengths also include organizational skills and the ability to see the global picture. She knows the importance of making Landis Homes homelike for the residents as evidenced by encouraging the addition of birds to her area.”

According to 96-year-old former administrator George Leaman who originally hired Norma in 1972, and today is a resident in the area where Norma works, “From the start I could see Norma was an exceptional nurse. She is an example of those who see their work not just as a paycheck, but as a ministry.”

“My time here has been a time of challenges, adventures and learning,” says Norma, who has worked at Landis Homes for over 30 years. “Working here is like being part of a big, gigantic family,” she went on. “I wouldn’t have stayed so long otherwise.”

Martha Charles has had many different roles in vol-

unteering over the 30-plus years she has been living here. She has most consistently delivered mail six days each week, which she continues. However, she has in the past grown picked and prepared fruits and vegetables for the dining rooms. She has also shopped for individual residents and for the kitchens; she has also served as receptionist and has given tours to prospective and new residents. She continues to make items for the gift shops and to sell at the annual auction in September to raise funds for the Caring Fund.

When asked why she volunteers, Martha’s reply was, “Because I like to. I just love volunteering. I’m working for the Lord. He takes care of the time.”

Volunteer Services Director Helen Peifer in recommending Martha wrote “Martha Charles has embodied the mission and vision of Landis Homes in her volunteering over the past years. She is not one to focus on what is the cost to herself, but what is the gain to Landis Homes and to its residents. In doing so, she honors and enriches the lives of those with whom she comes in contact each day by the simple act of delivering the mail. She is a true leader in serving and also a living example of a servant leader.”

According to Landis Homes President Ed Longenecker, “Martha has set the example of support and stability by enriching the lives of residents, employees and visitors. Her unselfishness is exemplary. From tending flowers to delivering mail, she has quietly and with commitment, performed many acts of kindness.”

Welcome New Director of Development



John Buckwalter

John Buckwalter has recently been named as the new Director of Development. John, who has years of experience working in fund development with Mennonite Foundation, brings many gifts to his new role here. John's family has a long history with Landis Homes. His father, Ira, was one of the founders of Landis Homes, and was involved here on both a board and staff level

for 30 years. His mother, Pauline, was a resident and John's sister, Marian, served as Director of Admissions for many years. Even his brother Henry worked here a short time in the 80's as controller.

John will be replacing former director Cathy Yoder who will become Director of Marketing & Development with Bridge of Hope, a ministry to homeless and at-risk women and their children.

John, who began his new position in mid-April, lives with his wife Miriam in Leola, where he enjoys wood working and flower gardening. They attend Witmer Heights Mennonite Church. They are the parents of three sons and they have two grandchildren whom they thoroughly enjoy.

Calendar Of Events

SUN	MON	TUE	WED	THR	FRI	SAT
May 3 Spring Farm Day 11:30-3:30 p.m. Demonstrations, Music, Refreshments East Pavilion	2		3	July 15 Open House for New Healthcare Center Dedication: 6:30 p.m. Outdoors on Campus	5	6
May 22 Flower Planting Day 8:00 a.m. - 12 noon 1:00 p.m. - 4:00 p.m. East Courtyards Contact Activities at 717-569-3271.	7		10	July 31 Annual Baseball Outing Harrisburg Senators Game Open to family & friends of residents and staff. Evening	11	
June 3 Manheim Community Handbell Choir East Bethany 7:00 p.m.	14		17	August 3 Galilean Service 6:30 p.m. Speaker: Glen Sell Outdoors at the west pond	18	20
June 7 Annual Benefit Golf Tournament Morning and Afternoon Rounds Foxchase Golf Club, Denver, PA For information: 717-509-5490	21		24	Sept. 4 Life Stories Class with Joanne Hess Siegrist 1:00 p.m. in West Bethany Chapel (First of 9 monthly sessions)	25	27
June 10 Strawberry Social 6:30 p.m. - East Courtyard 6:30 p.m. & 7:40 p.m. - West Community Room	28			Sept. 13 Fellowship Day and Auction Chicken Barbecue: 11:30 a.m. - 6:00 p.m. Auction begins at 9:00 a.m.		
July 3 Annual July Picnic Garden Room 4:30-6:30 p.m. 6:00 p.m. Orchestra Concert West Bethany				Sept. 18 Bus Trip to Cape May, NJ All Day		

For more information, call 717-569-3271 or visit www.landishomes.org



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**Attention
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**Benefit Golf Outing
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Foxchase Golf Club**

*Proceeds will benefit the
Adult Day Services
program.*

*Call the
Development
Office at 717-
509-5490 for
sponsorship and regis-
tration materials.*



**Planting
the
Seeds**

**Dedication of
Oregon House &
Manheim House**



Tuesday, July 15, 2003

Preview Tour from 4:00 to 5:30 pm

Dedication at 6:30 pm

Tours from 7:30 to 8:30 pm

All are welcome

*For more information contact the
Development Office, 717-509-5490*