

March 11, 2020

To all Landis Homes residents and family members of residents –

Additional safety measures are being put in place today to limit the spread of flu and to prevent COVID-19. We understand that these changes may cause disruption to your daily life. Please know that these hard decisions are being made for the health and safety of all Landis Homes residents and team members.

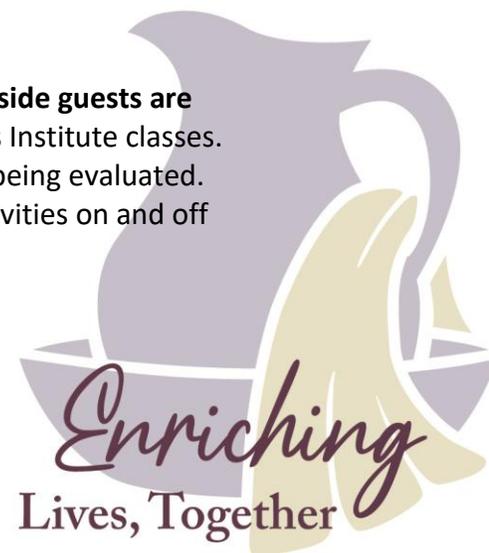
A Landis Homes team continues to monitor directions from the Center for Disease Control (CDC), the Center for Medicare and Medicaid Services (CMS) and other Federal and State entities who guide our work. Based on their recommendations, we are **limiting those who can visit Personal Care and Health Care areas of Landis Homes**. This means, *except for certain situations, such as end-of-life situations or when a visitor is essential for the resident's emotional well-being and care, visits will not be possible (CMS)*. The resident's health care provider will determine this distinction.

Those who meet one of the above requirements for visitation may enter only via the Dogwood entrance where they will sign in, obtain a name badge and be screened with the following criteria, as directed by CMS:

1. Signs or symptoms of a respiratory infection, such as fever, cough, shortness of breath, or sore throat.
2. *In the last 14 days*, has had contact with someone *with a confirmed diagnosis of COVID-19*, or under investigation for COVID-19, *or are ill with respiratory illness*.
3. International travel within the last 14 days to *countries with sustained community transmission*. For updated information on *affected* countries visit: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
4. *Residing in a community where community-based spread of COVID-19 is occurring*.

**The team is continuing to explore use of technology for creative ways to connect with loved ones in Personal Care and Health Care.**

As an additional precaution, **all non-essential campus activities with outside guests are suspended until further notice**. This includes events, tours and Pathways Institute classes. Activities for Landis Homes residents led by our team members are also being evaluated. Please consider your own health and safety when choosing to attend activities on and off campus.





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**The visitation of outside guests to Residential Living is strongly discouraged.** Guests may enter only at the following entrances: Crossings Main, Residential Living, Westview and Harvest View Main. All visitors will need to review the screening protocol as noted above, sign in and obtain a name badge. Remote access previously granted by Landis Homes Security at locked entrances will only be given at these locations. Please do not let visitors in other doors on campus. If you see a visitor without a name badge, please direct them to a screening location.

Thank you for your cooperation with these infection control protocols. Please continue to monitor WLH, Facebook, Twitter and landishomes.org for the latest information. You may also call 717.581.3900 for a daily-recorded message. If you have additional questions, contact Jenny Sheckells, Director of Risk Management and Compliance, at [jsheckells@landis.org](mailto:jsheckells@landis.org) or 717.381.3573.

Your ongoing prayers are much appreciated.

Blessings,

*Michelle Rassler*

Michelle Rassler  
Executive Director  
Landis Homes

