

## General Information

### Advancement

Beth Trout, *VP of Advancement* 381-3544  
btrout@landishomes.org

### Campus Services

Ron Dell, *Director*, 381-3516  
rdell@landishomes.org  
Jeffrey Peters, *Housekeeping Supervisor*,  
381-3519  
Ella Burkholder, *Laundry Supervisor*, ext. 3518

**Campus Supervisor**, ext.3074\*

### Dining Services

Chris Anthony, *Director*, 381- 3587  
canthony@landishomes.org  
Dan Hildebrandt, *Assistant Director*, 381-3165  
dhildebrandt@landishomes.org  
Margarita Kosko, *Dietitian*, ext. 5039  
mkosko@landishomes.org

### Fitness Room

Adam Buchanan, ext. 3064  
abuchanan@landishomes.org

### Guest House Reservation

Brenda Harnish, *Coordinator*, ext. 3020  
bharnish@landishomes.org

### Hair Salon

Dogwood, 519- 2699  
Heritage, 519-2698  
Westview, 519- 2695

### Information Technology

IT Help Desk 581-. 3090  
Stu Landis, *Director*  
slandis@landishomes.org

### Life Enrichment

Erika Nevins, *Director*, 381- 3555  
enevins@landishomes.org  
Jessica Rettew, *Healthcare/Personal Care*,  
ext 3171  
Janice Hess, *Residential Living*, ext. 3067

## General Information, (continued)

### Maintenance Requests

Requests, ext. 3052\*

Darin Horst, *Director*, 381- 3506  
dhorst@landishomes.org

### Meeting Room Reservation

East campus, ext. 3020  
West campus, ext. 3546

### Pastoral Services

Donna Mack Shenk *Director*, 381- 3568  
dshenk@landishomes.org

### Pool

Sherri Martin, 581- 3998  
smartin@landishomes.org

### Volunteer Services

Sue Shirk, *Director*, 381- 3579  
sshirk@landishomes.org

### Rehabilitation Services

Office, ext. 3040

## Home and Community Based Services

### Landis at Home

Michele Sipel , *Director of InHome Service*,  
509- 5812, msipel@landishomes.org

Dorcas Benner, *Supervisor*,  
381-3503, dbenner@landishomes.org

### Adult Day

Faith Hoover, *Director*,  
381- 3513, fhoover@landishomes.org  
Eden East, 581- 3920  
Eden West, 581-3975

Administration also welcomes your comments and concerns:

Larry Zook, *President/CEO*  
381-3561; lzook@landishomes.org

Eva Bering, *Vice President of Operations/COO*  
381-3512; ebering@landishomes.org

Eric Bender, *Vice President of Finance/CFO*  
381-3560, ebender@landishomes.org

For care concerns that have not been resolved to your satisfaction, please contact:

Ombudsman, Office of Aging  
717-299-7979; 1-800-301-3070

PA Department of Health  
610-594-8041; 1-800-254-5164

PA Department of Human Services  
717-772-4673;1-800-882-1885



[www.landishomes.org](http://www.landishomes.org)

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# Whom to Call at Landis Homes

**1001 East Oregon Road  
Lititz, PA 17543-9205**

[www.landishomes.org](http://www.landishomes.org)

General Information/Receptionist  
717-569-3271

Residency Planning Office (Residential Living)  
717-581-3935

Admissions Office (Healthcare and Personal Care)  
717-381-3592

Adult Day  
717-581-3939

Advancement  
717-509-5490

Residential Living Billing Office  
717-381-3576

Healthcare /Personal Care Billing Office  
717-381-3575

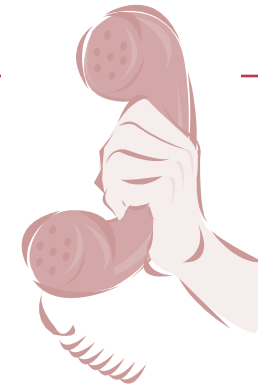
Landis at Home  
717-509-5800



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# Do you have Questions?

Please call **717-569-3271** and ask for one of the individuals listed below. If you are uncertain about whom to contact, please ask for the social worker or the level of living director.



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## Residential Living

### Social Worker

**Beth Hackman**, 381-3593  
[bhackman@landishomes.org](mailto:bhackman@landishomes.org)

**Regina Cabezas**, 381- 3533  
[rcabezas@landishomes.org](mailto:rcabezas@landishomes.org)

### Director

**Tricia Schlegel**, 381- 3529  
[tschlegel@landishomes.org](mailto:tschlegel@landishomes.org)

**Residential Emergency Nurse**  
581- 3927

## Personal Care

### Aspen/Birch/Cedar Social Worker

**Vanessa King Boyer**, 381-3543  
[vkingboyer@landishomes.org](mailto:vkingboyer@landishomes.org)

**Aspen Household Team Leader**  
381-3563

**Birch Household Team Leader**  
581-3925

**Cedar Household Team Leader**  
381-3528

### Aspen/Birch/Cedar Supervisor

**Grace Itwaru**, 381- 3530  
[gitwaru@landishomes.org](mailto:gitwaru@landishomes.org)

### Director

**Susan Paul**, 381- 3597  
[spaul@landishomes.org](mailto:spaul@landishomes.org)

## Healthcare

### Social Workers

#### Ephrata:

**Kim Anspach**, 381-. 3553  
[kanspach@landishomes.org](mailto:kanspach@landishomes.org)

#### Manheim:

**Pearl Sensenig** 381- 3588  
[psensenig@landishomes.org](mailto:psensenig@landishomes.org)

#### Oregon:

**Kim Anspach**, 381- 3553  
[kanspach@landishomes.org](mailto:kanspach@landishomes.org)  
**Pearl Sensenig** 381-. 3588  
[psensenig@landishomes.org](mailto:psensenig@landishomes.org)  
**Vanessa King Boyer**, 381-3543  
[vkingboyer@landishomes.org](mailto:vkingboyer@landishomes.org)

#### Ephrata Nurse Manager

**Judy Zdancewicz**, 381-3564  
[jzdancewicz@landishomes.org](mailto:jzdancewicz@landishomes.org)

#### Manheim/Oregon Nurse Manager

**Christa Malgiero**, 381-3538  
[cmalgiero@landishomes.org](mailto:cmalgiero@landishomes.org)

**Ephrata Household Team Leader** ext. 3030\*

**Manheim Household Team Leader**  
ext. 3001\*

#### Oregon North (Rooms 140-152)

**Household Team Leader**, ext. 3505\*  
**Care Base**, ext. 3005

#### Oregon South (Rooms 127-139)

**Household Team Leader**, ext. 3504\*  
**Care Base**, ext. 3004

## Healthcare Administration

### Director of Nursing

**Danine Bitting**, 381- 3565  
[dbitting@landishomes.org](mailto:dbitting@landishomes.org)

### Administrator of Healthcare

**Ethel Caldwell**, 381-.3572  
[ecaldwell@landishomes.org](mailto:ecaldwell@landishomes.org)

## Heritage

### Conestoga/Lancaster/Lititz

**Social Worker**  
**Regina Cabezas**, 381- 3533

### Healthcare

**Conestoga Household Team Leader**  
ext. 3123\*

**Lancaster Household Team Leader**  
ext. 3144\*

### Conestoga/Lancaster Nurse Manager

**Judy Zdancewicz**, 381- 3564  
[jzdancewicz@landishomes.org](mailto:jzdancewicz@landishomes.org)

### Personal Care

**Lititz Household Team Leader**  
ext. 3070\*

### Lititz House Supervisor

**Grace Itwaru**, 381- 3530  
[gitwaru@landishomes.org](mailto:gitwaru@landishomes.org)

**When you're in the hospital we're in regular connect about care needs you may have at time of discharge**

### Charles Maines, Director of Outcome Management,

*Direct line-* 381-3591  
Cell: 847-5240  
[cmaines@landishomes.org](mailto:cmaines@landishomes.org)

### Kathie Miller, Utilization Review/Case Manager.,

*Direct Line* 381-3591  
Cell: 823-0306  
[kmiller@landishomes.org](mailto:kmiller@landishomes.org)

*\* Indicates 24 hour assistance.  
All others have voice mail.*