



VISION

“Making Senior Years The Best Years”

MISSION

To make senior years the best they can be Landis Homes Retirement Community will:

Offer a broad range of services, primarily to persons 65 years and over, being responsive to changing needs and lifestyles.

Minister to the needs of residents, persons on the waiting list, and others in the broader community in ways that will maximize their quality of life.

Develop and administer programs wherein dignity, self-worth and independence are nurtured in an atmosphere of Christ-like love.

Achieve excellence in a variety of accommodations and services at affordable prices to varied income levels.

Use prudent financial management practices and provide reserves and endowment programs to assure continued financial stability and security.

Give leadership in collaborating with other senior living and health care organizations to provide constituents with programs and services more effectively.



PRESIDENT'S MESSAGE

It is with much satisfaction that the Board of Directors and the Landis Homes staff have completed another successful year. This success can be measured in many ways such as a strong sense of community among residents and staff, a healthy Christian environment, the development of vision for future needs at Landis Homes, and completing this year with a good fiduciary performance.

It is very likely that this coming year will bring many new challenges, some planned and some unexpected. With revolutionary changes in health care, the Landis Homes community will need to continue to adapt to changes in order to provide high quality



care. We will also need to continue to provide affordable health care to our residents. This will mean that Landis Homes may need to develop new relationships with other health services as well as retirement communities.

Landis Homes has done a stellar job in providing excellent care to our residents. It is with great satisfaction that I frequently hear family members sharing their experiences of exceptional care provided to their loved ones at Landis Homes. Recently I read a touching letter of a family member whose younger brother spent a very short time at Landis Homes as he was dying from a terminal cancer. In his letter he stated,

“During my brother’s stay there the care you have given, the love you have shown to him, and the support you have given me is beyond my comprehension. Through your love and care to my brother I was able to see the Christian way. Your lives and testimonies have exemplified Christ to me and my family. I am very well pleased with the care my brother received while he was at Landis Homes. It was superb care in loving surroundings.”

The gratitude of families like this one is a deeply satisfying testimony to the fact that Landis Homes is successfully fulfilling its mission of ministering to our residents in an atmosphere of Christ-like love.

Sincerely,

J. Kenneth Brubaker, M.D.

Board President



The old gospel song's instruction to "Count your many blessings, see what God hath done" is good discipline. We can indeed celebrate God's goodness. Our many blessings would surely include a highly effective team of management and very committed staff as well as a healthy relationship with our Resident Association and Council. Harvest View residents arrived more than a year ago and have been actively participating in life at Landis Homes. The new Pharmacy and General Store are up and running and have provided an added touch to our campus.

In March the Board adopted a new strategic plan with a newly revised Vision Statement: "Making Senior Years the Best Years." In the context of the Church, we are charged with maximizing life's experience for residents at Landis Homes. All present programs and services, as well as plans for the future, are carried out with that ultimate goal in mind.

Landis Homes first capital fund drive is underway. Much planning preceded this effort and we hope to raise one million dollars to help make possible the new special care building, The Heritage. We are excited that this much needed accommodation is within sight. The goal is to improve the quality of life for our residents with dementia by providing a more appropriate setting for care and services.

While this has been a year of planning for the future, we are in a rapidly changing health care environment. We must provide leadership with a balance of caution and faith. We cherish your prayers as we continue planning for the future.

Sincerely,

Edward M. Longenecker
Executive Director





BOARD OF DIRECTORS



Front row: left to right, Glenn Weaver, Rozanne Zimmerman, Kenneth Brubaker, Louise Stoltzfus, Hershey Lehman. Second Row: Lois Good, Meredyth Witmer, Irvin Martin, Joyce Martin, Carlton Miller, Glen Hostetler, Kendig Miller, Jean Shenk.



*M*any events from the past year highlight the Landis Homes vision of “Making senior years the best years”. The following notes and pictures are a sampling of those events and underline the fervent desire of management, staff, and residents at Landis Homes to realize that vision.



Strategic planning received much attention from the Board of Directors and Management Team at Landis Homes. A new vision statement was created along with a revised mission statement. A long-range strategic plan was developed to guide Landis Homes to the year 2000 and beyond.



To further improve the quality of life for all residents of Landis Homes the Board of Directors approved the construction of a special care center named **The Heritage**. The Heritage will create a special residence for people with dementia and increase the number of personal care rooms available at Landis Homes. An additional feature of the building will be another day services center designed specifically to provide for people with dementia. To place this project on a sound financial footing from the very beginning the Board of Directors authorized Landis Homes first capital fund drive. A goal of 1 million dollars is being raised toward the total cost of 4.9 million dollars. In conjunction with the building of The Heritage the Board also approved the creation of an Endowment Fund.



Interest earned from this fund will be used for benevolent care.

Left to right: Paul Martin, Director of Facilities and Planning, Dr. Kenneth Brubaker, Board President and Ed Longenecker, Executive Director review plans for “The Heritage”.



Restorative nursing programs for Landis Homes residents have expanded to include the assignment of an LPN and restorative aid to augment the existing program. This program offers physical, occupational and speech therapy to all residents. The goal of restorative nursing is helping residents be more mobile and active thus allowing them



Staff member Mary Ann Martin serves residents in Personal Care dining room

to be more independent and content. Creating structured programs to benefit residents with dementia continues to be another health care priority.



To better meet the nutritional needs of Personal Care residents, the **Food Service Department** developed a new meal service in the personal care dining room to provide more individual attention to residents.

Also, a resident committee was formed to offer suggestions to further enhance the food service program. Committee members Martha Charles, Mary Honaman, Hazel and Nelson Bergey, Elizabeth Kreider and the main kitchen supervisors have been very helpful.



Adult Day Services continues to be a sought after program by both residents and people in the community. The year ended with an expanded waiting list of people seeking to enter the program and a number of people who are currently in the program asking for more "days".



Celebrating a birthday in Adult Day Services with Director, Evanna Hess.



Executive Director Ed Longenecker presents awards to Kristine Hess and Nigel Green of Lancaster Mennonite High School.



Landis Homes

permanent art collection of the works of local and Mennonite artists was augmented by the selection of two paintings in the last two years created by Lancaster Mennonite High School students Nigel Green and Kristine Hess. Both Green and Hess and their families were honored at a recognition program at Landis Homes. A

Landis Homes Board member summarized the program by saying, "We hope the work of the young will bless the old. And we hope the support of the old will bless the young."



A Grand Opening celebration was held for the **General Store** at Landis Homes. A partnership involving Landis Homes, Oregon Dairy and Williams Apothecary make this venture possible. Oregon Dairy is the supplier of grocery items to the General Store. Volunteers stock and sell the food and household items they pick up three times a week at Oregon Dairy. Williams Apothecary provides all pharmacy services out of the General Store. The Store also houses a consignment gift shop. The net profit from the General Store and gift shop operation is donated to the Landis Homes Caring Fund, an important part of Landis Homes' ministry to residents who have outlived their financial resources.



Ruth Johnson, left, Director of Health Services making presentation to Dolores Henry of Williams Apothecary.

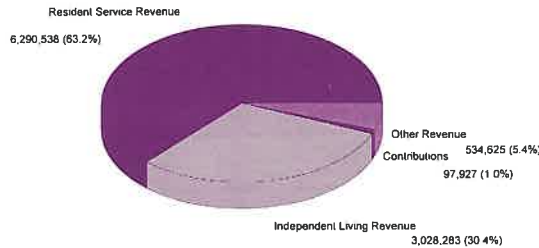


The **Caring Teams** are a vital part of creating a family spirit at Landis Homes for the past 11 years. The Pastoral Care Department continues to provide leadership for the Caring Team network. This network has organized most of the Landis Homes campus into small groups for fellowship, support and encouragement.

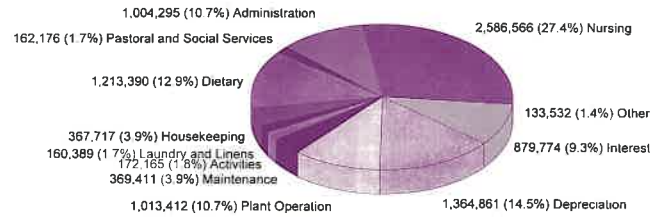


STATEMENT OF REVENUE AND EXPENSES

1996 Operating Revenue



1996 Operating Expenses



July 1, 1995 to June 30, 1996

Operating Revenue

Resident Service Revenue	6,290,538
Independent Living Revenue	3,028,283
Contributions	97,927
Other Revenue	534,625
TOTAL OPERATING REVENUE	9,951,373

Operating Expense

Nursing	2,586,566
Administration	1,004,295
Pastoral and Social Services	162,176
Dietary	1,213,390
Housekeeping	367,717
Laundry and Linens	160,389
Activities	172,165
Maintenance	369,411
Plant Operation	1,013,412
Depreciation	1,364,861
Interest	879,774
Other	133,532
TOTAL OPERATING EXPENSE	9,427,688

<i>Income from Operations</i>	523,685
<i>Change in Net Unrealized Gain and Losses on Other Than Trading Securities</i>	6,808
<i>Increase in Unrestricted Net Assets</i>	<u>530,493</u>



June 30, 1996

Assets

Cash	286,051
Accounts Receivable	628,033
Supplies	34,411
Prepaid Expenses	96,611
Short-Term Investments	3,750,078
Assets Whose Use is Limited	1,705,555
Scholarship Fund	5,959
Caring Fund	60,535
Endowment Fund	20,000
Special Care Fund	2,536
Fixed Assets (Net)	<u>25,933,324</u>
TOTAL ASSETS	32,523,093

Liabilities and Fund Balance

Current Liabilities	758,197
Long Term Debt	13,301,437
Annuities Payable	100,000
Deferred Revenue	<u>12,489,258</u>
TOTAL LIABILITIES	26,648,892

Net Assets

Unrestricted	5,791,130
Temporarily Restricted	63,071
Permanently Restricted	<u>20,000</u>
TOTAL NET ASSETS	5,874,201

TOTAL LIABILITIES and NET ASSETS	32,523,093
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VOLUNTEERS MAKE THE DIFFERENCE

In 1995 over 42,000 hours were donated by volunteers, the highest in Landis Homes history. In 14 departments throughout the campus, dozens of volunteers daily provided services for residents. Added to this were the church and school groups who contributed an evening or day to one-time projects.

With a growing community, volunteers began making a difference for the Harvest View



Harvey Beiler puts finishing touches on a bench he built for Harvest View.

library, mailroom and recycling project. Cashiers, soup servers and table setters were added in the West dining and Garden rooms. Volunteers made creative quilted wall hangings in the new private dining room. The new General Store, staffed completely by resident volunteers, forwards proceeds to the Caring Fund. From this fund other residents are helped.

Neffsville Mennonite Church Fellowship Hall was the setting for the April recognition dinner and program. Landis Homes Staff presented a simulated TV newscast on the theme "Volunteers Make a World of Difference". The evening concluded with a recognition of volunteers who

make a world of difference at Landis Homes.

We are grateful to each volunteer listed below who contributed 25 hours or more to serve residents of Landis Homes in 1995. Your dedicated service is deeply appreciated.

Non-Resident Volunteers

Katie Augsburg
Naomi Beiler
Roy Brubaker
Gloria Dougherty
Sarah Enders
Rohrer Eshleman
Anna Frederick
Joyce Gehman
Ruth Giagnocavo
Blanche Gingrich
John Gingrich
Twila Gingrich
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Elsie Matz
Gloria Miller
Violet Noll
Andrea Nolt
Shirley Ranck
Shawn Shaub
Nancy Shreiner
Alice Snyder
Elma Spangler
Paul Spangler
Gloria Spiess

Cheryl Stahl
Elma Stoltzfus
Dawn Tomczak
Evelyn Walker
Larry Walker
Anne Weaver
Kathryn A. Weaver
Marian Weaver
Florence Weber
Miriam Wert
Sharon Youndt
Sarah B. Zook

Resident Volunteers

Ruth Balmer
Esther Becker
Evelyn M. Becker
John Becker
Miriam Bell
Grace B. Boll



John Boll
 Cora Book
 Harold Book
 Anna G. Bowman
 Ethel Brendle
 Margaret Breneman
 Martha Breneman
 Catherine Brubaker
 Clarence Brubaker
 Irma Brubaker
 Laura G. Brubaker
 Martha Brubaker
 Paul Brubaker
 Martin Bucher
 Erma Buckwalter
 Lester Buckwalter
 Martha Charles
 Jeanne Chew
 David Clark
 Esther Clark
 Grace Cooke
 Miriam M. Cutman
 Annis Denlinger
 Betty E. Denlinger
 Betty G. Denlinger
 Naomi Denlinger
 Vivian Denlinger
 Willis Denlinger
 Bertha Eberly
 Anna S. Eby
 Arlene Eby
 Clair Eby
 Lloyd M. Eby
 Martha Eby
 Verna Eby
 Anna Eichelberger
 Bard Eichelberger
 Lillian Elliot
 Betty Enck
 Arlene Esbenshade
 Anna Esch
 Catherine Esch
 Vernon Esch
 Wilbur Esch
 Sadie Esh

Myra Finkbiner
 Esther Fisher
 Mary Fritz
 Etta Gingrich
 Anna Good
 Maggie Good
 Helen Gotjen
 Grace Graybill
 Noah Graybill
 Pearl Groff
 Elizabeth Harnish
 Francis Harvey
 Martin Heisey
 Reba Herr
 Elizabeth Hershey
 Emma Hershey
 Katherine Hershey
 Martha Hershey
 Miriam Hershey
 Ruth M. Hershey
 Ella Hess
 Grace I. Hess
 Mahlon Hess
 Daniel High
 Ella High

Elvin High
 Erma High
 Nora High
 Vivian Hoffmeier
 Bill Hollyday
 Helen HoHyday
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 Emma N. Landis
 John M. Landis
 Rebekah Landis
 Anna N. Leaman
 Elizabeth Leaman
 Evelyn Leaman
 Charles Lefever



Left to right: Ray Metzler, Etta Gingrich and Elizabeth Harnish sorting mail.



VOLUNTEERS MAKE THE DIFFERENCE

Emma Lefever
Marion Lefever
P. Mylin Lefever
Anna Longacre
Aaron H. Martin
Amy Martin
Elizabeth Martin
Elsie Martin
Nora Martin
Paul Z. Martin
Susie E. Martin
Myrtle McGinnis
Chester McGuigan
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Irene Nolt
Reba Nolt
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Ada Rutt
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Ella Weaver
Harlan Weaver



Landis Homes' annual Volunteer Banquet.

Robert Scott
Blanche Sensenig
Luke Shank
Anna Shelly
Irene Shenk
Miriam Shenk
Anna Shirk
Ruth E. Shirk
Ida Slaymaker
Ruth Slaymaker
Catherine Smith
Lois Smith
Anna Mae Snader
Mary E. Snader
Moses Snader
Grace M. Stauffer
Ruth Stauffer
Dorothy Stoltzfus
Katie Stoltzfus
Fannie Stoner
Anna Mae Swanenberg
Dorothy Thomas

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Norma Weaver
Paul Weaver
Velma Weaver
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Earl Wert
Martha Widders
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Irene Yost
Sadie Yost
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Mary Zimmerman
Ruth Zimmerman



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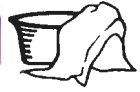
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Alfred and Florence Hamel

James and Virginia Baum

Mary S. Honaman

Mary S. Honaman



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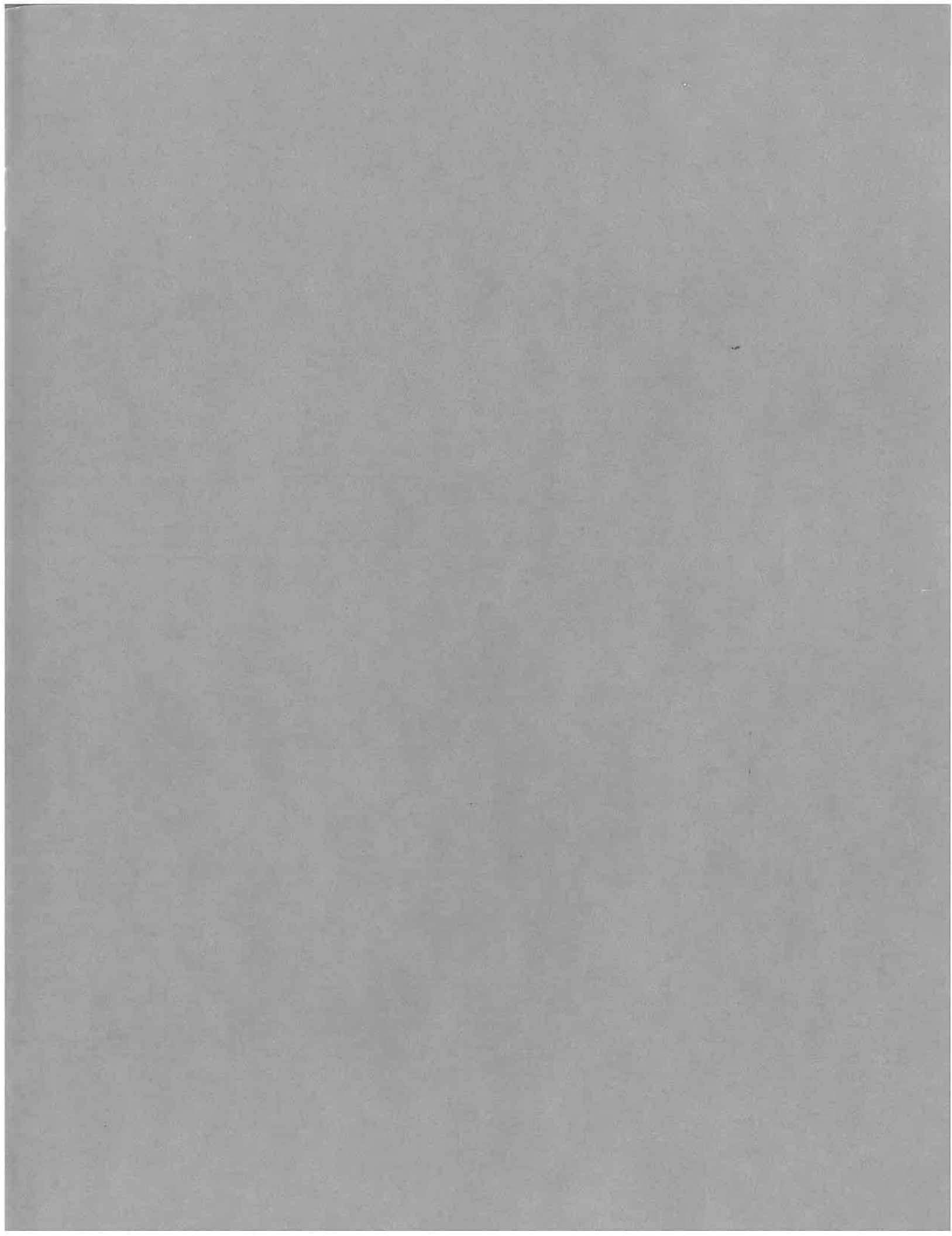


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Staco, Inc.
Grace M. Stauffer

Harold and Amelia Stauffer
Kenneth and Martha Stauffer
Leon and Nancy Stauffer
Ruth Stauffer
Stauffers of Kissel Hill
Florence E. Stemplinger
Stevens & Lee, PC
Joanne Stoll
John Stoll
Stone Barn Carpet, Inc.
Anna Mae Swanenburg
Warren L. Swartz
Reuben and Dorothy Sweigart
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Raymond and June Tetzlaff
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Marvin and Doris Toll
Triangle Refrigeration Co.
Turkey Hill Dairy, Inc.
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Susan E. Voth
Robert and Adelaide Wallick
Gerald S. Warmers
Weaver Markets
Weaver Outlet Stores
Edith M. Weaver
Glenn and D. Anne Weaver
Harry Weaver
Orpha Weaver
Paul and Norma Weaver
Richard and Ruth Weaver
Virginia Weaver
Clara E. Weber
Edwin Weber
Monroe and F. Viola Weber
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Violet Welk
Grace Wenger
Thomas and Marian Wenger
Charles W. Wert
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Marian V. Groff Wissler
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John and Darlene Yoder
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Rozanne Zimmerman
Virginia R. Zimmerman
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UNIVERSITY OF THE PACIFIC
1000 UNIVERSITY AVENUE
STOCKTON, CALIFORNIA 95211
(209) 940-2000