

Serving One Another

ANNUAL REPORT 2010



"The earth belongs to the Lord, and everything in it — the world and all its people."

Psalm 24:1

Report from CEO & Board Chairperson 2009-2010



John and Larry stand in front of the cottage bomes and new bybrid bomes.

Larry Zook
President/CEO

Eva Bering
Vice President of Operations

Carolyn Burke
Vice President of Finance

Linford Good
Vice President of Planning & Marketing

Allen Heinly
Vice President of Human Resources

Deborah Laws-Landis Editor

n September 22, 2009, members of the Landis Homes community gathered for a "Plowing in Hope" Service of Blessing, which included a groundbreaking service for the new South Campus Hybrid and Cottage Homes.

At the Service of Blessing, Dr Richard Weaver shared a meditation on "Spirituality and Creation Care," followed by Ruth Weaver leading a meaningful litany of blessing. Architect Gregg Scott spoke about the advantages of the new Hybrid Homes in joining many benefits of cottage homes with some benefits of apartment living, resulting in a hybrid home – the best of both.

Richard encouraged the Landis Homes community to participate with God in being good stewards of creation. He offered six suggestions:

- 1. Simplify our lifestyles to use less water and work to save water from runoff by our storm water management and wetlands restoration, and thereby help bring healing to God's good world.
- 2. Reduce our energy consumption for heating and cooling and energy efficient appliances, and thereby help to be good stewards of God's many gifts to us.
- 3. Reduce the waste which we send to unsightly holes in the ground, and thereby show that we care about the created order which God loves and pronounced good and thereby participate with God in redemption of creation.
- 4. Compassionately care for each other in these buildings and outside, and thereby witness to the reign of God which has already come and will come in fullness with Christ's return.
- 5. In the architecture of our buildings and in our landscaping, seek to capture something of beauty and harmony, and thereby participate with God in restoring the earth to the beautiful place it was and of course still is. We all hunger for beauty because that is part of who God is.
- 6. Give of our means to help others in our world to find life in Christ and in nourishing food, and thereby we help to make it known that it is God's will for all his children to flourish.

Richard concluded that, "our hope is in God who will redeem our good intentions and our feeble efforts to 'redd' up the world. Whatever we do for the glory of God is 'not in vain' Paul says to the Corinthians."

As we reflect over the past year, we are grateful for the team effort of many to bring honor and glory to God through this time of growth of our community at Landis Homes, and re-commit ourselves to continue this journey into the future.

With much gratitude,

John W. Eby Board Chairperson Larry J. Zook President/CEO



Board of Directors 2010

Pictured at the Residential Living Expansion Groundbreaking in September 2009 are: Daniel D. Mast, James R. Martin, Gretchen J. Thomas, Dottie M. Martin, *Assistant Secretary* Susan E. Godshall, *Treasurer* Daryl E. Eshleman, *Chairperson* John W. Eby, *Vice Chairperson* Robert H. Leaman, *Secretary* Lois M. Good, Connie H. Stauffer, Rachel Thomas Pellman, Glen D. Moffett, Alvin M. Weaver.

New Directors named after groundbreaking and not pictured: J. Kenneth Brubaker and Dottie E. Yoder.

Annual Statistics Fiscal Year 2009- 2010

7	
	Volunteer Services
440	Volunteers
97	Residents 295
103	Community members 176
640	Total 471
	Number of Hours
	On Campus 45,181
505	Off Campus <u>11,778</u>
	Total 56,959
48 25 73	Adult Day Services Average Daily Attendance Eden West 31 Eden East 22
	Euen East 22
37	Landis at Home Clients served (monthly average) Residents 202 Lancaster Community 52
	97 103 640 505 48 25 73

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We commit to these values as we honor God in our service to others.

JOY

Nurturing an atmosphere which is positive, hopeful and thankful, while delighting in serving others, fulfilling responsibilities and celebrating life.

COMPASSION

Demonstrating Christ-like love and concern in our relationships, serving one another with grace, humility, gentleness and sensitivity in a manner which respects diversity and honors the dignity and worth of everyone.

INTEGRITY

Committing ourselves to be honest, sincere, trustworthy and accountable in relationships, communication and decision-making, with a respect for confidentiality.

STEWARDSHIP

Devoting ourselves to faithful and responsible use of resources entrusted to our care, upholding high standards of performance and quality, striving for excellence and serving beyond expectations.

COMMUNITY

Relating with a spirit which is characterized by cooperation, teamwork, encouragement and mutual respect, valuing each person, affirming gifts and abilities, and seeking improvement through learning, creativity and openness to change.

Reaching Out to the Community

Landis Homes. with its mission statement and guiding values as a foundation, offers programs and participates in partnerships which benefit persons and groups in the larger community beyond the 100-acre campus.

Support to School and Municipal Services

Support to the township, the county and to local schools through property taxes, payments in lieu of taxes on exempt property, memberships and contributions of \$369,483 in the past year. As follows:

2009-2010

Real Estate taxes\$322,358				
Payment in lieu of taxes	13,500			
Contribution to Fire Companies	10,000			
Ambulance Association dues	23,625			

Total \$369,483

Community Outreach & Partnerships

Reaching out beyond our campus included the provision of adult and children's day services, in-home services, scholarships and the use of meeting rooms and other services by church, educational and community groups.

Sharing Services

• Flu Education For Pastors and Caregivers

With the 2009-10 flu season, especially with the uncertainty of the H1N1 virus, Landis Homes' Steph Hoffman, Director of Quality Improvement and Risk Management joined Kevin King, Executive Director of Mennonite Disaster Service at Neffsville Mennonite Church to offer an evening of information on how to prepare and prevent the flu for caregivers. The session was picked up by local television and newspapers as well as on some social media sites.

Polling Station for the Community

Voting took place at Landis Homes for the first time for the May 18, 2010 primaries. Residents and voters from the local neighborhood cast their ballots in the Westview Community Room.

Swimming Pool Sharing

Friendship Community is a Christian ministry supporting people with developmental disabilities, whose headquarters neighbors the Landis Homes campus. On a regular basis, the clients and staff of Friendship make use of the Landis Homes indoor pool for fun and exercise. Pictured are Anthony Zeiset, left, and Doug Hoover enjoying the warm water of the therapy pool.





Benevolent Care

Residents and clients received benevolent care support because their savings, insurance or public assistance did not fully cover their costs. In the past year benevolent care of \$3,353,887 was provided.

Consumer & Caregiver Education

Learning opportunities available to the larger community included the Speakers Resource Listing, memory loss and Parkinson's support groups, senior-focused educational programs, collecting history series and seminars on medical issues.

Support for Healthcare Students

Landis Homes continues to be a clinical rotation site for training healthcare students from Harrisburg Area Community College and Lancaster County Career & Technology Center.

Compassionate Nursing Student Award

Steph Hoffman, Director of Quality Improvement and Risk
Management of Landis Homes, presents an award to Angela Schmuck recipient of the Landis Homes
Award for Compassionate Nursing Care which is given annually to a Harrisburg Area Community
College (HACC) graduate of the Practical Nurse program who demonstrates outstanding compassionate
care to patients and families.



A Journey in Lifelong Learning

Pathways Institute for Lifelong Learning completed successful spring and fall semesters with high attendance of learners aged 60 and over. Naturalist and TV personality Jack Hubley introduced a great-horned owl to an audience of 200 potential students at one of the Pathways Institute kick-off events.

Pastoral Care Services

Chaplains provide spiritual support and guidance to residents, families, team members and volunteers. Pastoral services to the community include annual pastor's breakfast, services of remembrance, and multiple prayer groups for worldwide and local ministries.

 A Pastor's Breakfast featuring speakers on the topic of "Accepting Loss & Change" was attended by leadership persons from several denominations.



Offerings to Others

A total of \$98,552.93 received from residents through Sunday morning offerings was distributed in varying amounts to church missions as well as local and international programs, including a donation of \$19,000 for earthquake relief to Haiti.

Volunteering

Volunteers provide services that enhance life beyond what team members are able to offer to residents and clients. In the past year volunteers contributed 45,181 hours of service on campus. (see pages 6-7 for more on Volunteering)

Volunteers Who Contributed 25 Hours or More...

Volunteers
of all ages
gave many
bours and
lots of
love and
care to
residents
and others
on campus
in the past
year.

Edith Bailey Martha Bartel Jack Bauer Esther Becker Rebecca Beiler Mikaela Bender Ann Bigelow Reuben Bigelow Lester A. Blank Randy L. Boll Luke Bomberger Martha Jane Bomberger Robert E. Bomberger Ruth S. Bowman Ferne Brown Arlene S. Brubaker J. Lester Brubaker Laura Brubaker Lois E. Brubaker Rachel Brubaker Leonard Brunk Mallory Buch Tiny Buch **Betty Bucher** Erma Buckwalter Faith Buckwalter Miriam E. Buckwalter Violet Buckwalter Roy Burkhart Melvin Burkholder Miriam T. Burkholder Paul G. Burkholder **Betty Chambers** Martha Clark Janet Clelan Marilyn Clisham Esther Clymer Paul Clymer Doris L. Connelly Marie E. Cutman Miriam Cutman Lois Dagen Paul Dagen

Christopher Dein Joyce Delp Dorothy P. Demming Betty G. Denlinger Ruth A. Denlinger Vivian Denlinger T. Bennett Dickerson Marian Dise Gloria Dougherty **Daniel Durborow** Harry Eager Alma Eberly **David Eberly** Virginia Ebersole Kathryn Eby Paul Éby Sophie Elder Daniel T. Enck Mary Enck Sharon Erisman Ken R. Espenshade **Emily Evans** Jeralyn Fenstermacher John Fisher Rachel M. Fisher Anna H. Frederick Carsen Frey Harold Frey Ruth W. Frey Norma M. Garber Elizabeth Gehman Margaret Gehman Mary W. Gehman Ruth Giagnocavo Gladys Gingerich Mary Glick Doris Gochnauer Conrad Graybill Elizabeth H. Graybill John Graybill Winifred Green Peter Greenfield

Harold Groff

Kristen Groff **Ethel Gustafson** Anna May Habecker Agnes R. Hacker Darline Hammer Helen M. Harnish Jacob L. Harnly Shirley Harsh Jim Hassler Patty Heckel Arlene Heisey John A. Heisey Bonnie R. Hemperly Betty Herr Mabel Herr Mildred Herr Rebecca Herr Roy Herr Anna E. Hershey Ben Hershey J. Eby Hershey John Hershey Katherine Hershey Kathryn S. Hershey Martha J. Hershey Miriam Hershey Ruth Shenk Hertzler Kenneth Hertzog David M. Hess **Eunice Hess** Helen Hess James Hess Mahlon Hess Ruth B. Hess Ella High Shirley Ann High Vivian Hoffmeier Lloyd Hollinger Helen Hollyday Eleanor Honaman Fred Honaman Anna Mae Hoober Louis Hoober

Anna Hoover Barbara Hoover Lester Hoover Betty M. Hopkins **Doris Horst** Luke L. Horst **Dorothy Hostetler** Joe Hostetler **Esther Hostetter** Harvey Hostetter Mary Hostetter Elsie Houser Miriam Housman Katherine Huddle **Ruth Johnson** Hank Kadel I. Jane Kauffman **Donald Kautz** Anna Ruth Keens R. Samuel Keens Grace Kehler Anna Mary Keller Christ D. Kennel Rhoda M. King Virginia Kramer John Kraybill Mary Jean Kraybill Simon P. Kraybill Thelma Kraybill Arlene M. Kreider Lloyd Kreider Laura Kurtz Ada M. Landis Anna Mae Landis Clara Landis Ellis Landis Erma Landis Ketura Landis Mary Jane Landis Velma Landis Bernice Lapp Elton Lauver Elva G. Leaman



Everyone Benefits

Conestoga Valley High School students Maryna Hongvanthong and Hannah Lapp, standing center, along with residents Betty Funk and Pluma Hostetter shuck locally grown corn for the dining rooms. Several CVHS students volunteered on a regular basis this year to meet their senior service project requirement. An added connection is that Hannah is a granddaughter to Pluma.



Neighborhood Barn Fire Brings Opportunity

In September 2009, the barn on an Amish farm, located right down the road from Landis Homes, burned to the ground due to a welding incident. Resident Ken Espenshade, stopped by the farm the day following the fire to offer his condolences and started to wonder how Landis Homes might get involved. So with the blessing of management team, Ken along with dining manager Jeff Deibler delivered a hot meal for the 60-100 Amish volunteer builders.

Erma Leaman Paul G. Leaman Arlene Leatherman Abram Lefever Ellene Lefever John Lefever Nora Lefever Ruth Lefever Anna L. Lehman Elsie Lehman Ruth Lentz Wilbur Lentz Jim LeVan Millie Liccardi Jean Lichty Wilma Lintner Stephanie Llovd Arlene S. Longenecker Barbara Longenecker Charles Longenecker Frances MacNeill Mary E. Mahoney Anna Mann Anna Martin Anna Grace Martin Arlene B. Martin Arlene E. Martin Betty R. Martin Carl Martin Cassidy Martin Clarence Martin E. Ruth Martin Edna G. Martin Elaine Martin Georgia Martin Lois Martin Naomi I. Martin Elsie M. Matz Robert McClelland Mildred McGuigan

Richard McLaughlin Cecelia Metzler Rhoda Metzler C. Richard Miller David Miller Evelvn Miller Gerald Miller Helen Miller Lois K. Miller Norma Miller Reba Miller Harley Mover Mary Jane Myers Walter E. Myers Clarence Neff Stella Newswanger A. Martha Nisslev Clayton Nissley Faith Nissley Harold M. Nissley Lois Nisslev Kenneth Noll Eva W. Nolt Rhoda Nolt Susan Nolt Mildred Pearson Shellee D. Peck Grace L. Peifer Jovce Peifer Betty Pellman Leroy Petersheim Miriam Queer Alta Ranck Kathleen Ranck Robert Ranck Harold Reed Gary W. Reighard Jackie Reighard IdaBelle Reist Wilnelys Rodriguez

Henry Rohrer Lois Jean Rohrer Alta M. Roland Heather Rudy Joseph Russell Esther R. Rutt Lvdia Rutt Heidi L. Sauder Lois Sauder R Arlene Sauder Uriah Sauder Mary Schroeder Vernon Schroeder Dorothy Sensenich Grace Sensenia Mildred Shellenberger Shelley R. Shellenberger Anna R. Shelly Gretchen Shenk John B. Shenk Miriam E Shenk Myrtle Shenk Briahna Sherid E Lorraine Shirk Walter H. Shirk Cora M. Shreiner Evelyn Slaski Catherine Smith Ruth Smith Anna Mae Snader Elmira Snader Mary E. Snader Nevin Snader Valetta Snader Alice Snyder Elma L. Spangler Jacob A. Stahl Rachel Stahl Clarence S. Stauffer Connie Stauffer

H Glenn Stauffer Melanie Stauffer Serena Stauffer Sara Steinbaecher Menno Stoltzfus Mildred Stoltzfus Miriam Stoltzfus Sheila Talbott Lois Thomas Fern Umble Alvin Weaver Marian Weaver Mary Etta Weaver Mel Weaver Mervin L. Weaver Naomi Weaver Elizabeth Weber Elvin Weber Ruth S Weber Thomas Weber A. Grace Wenger Lois Wenger Carolyn Westphal Ginny Whiskeyman Martha Widders Clyde Witmer H. Howard Witmer Lois Witmer Miriam Witmer Betty Jane Wolfgang Tom Wolfgang Ruth Anna Yoder Sadie Mae Yost Mabel Zechman Virginia Zimmerman Betty Zook Dawn Zook

Grace F. Stauffer

Friends of the Towel & Basin - July 1, 2009 to June 30, 2010

We are deeply grateful to our Friends of the Towel & Basin who contributed to furthering Christlike care at Landis Homes. A majority of donors belped support residents who can no longer pay for the full cost of services they need through donations to the Caring and Caring Endowment Funds. Other donors gave donations to provide financial aid to clients in Adult Day Services, to buy medical equipment, and to enrich the services to persons with memory loss. We apologize for any misspellings or omissions from the list. Please contact us with your corrections.



Friends of the Towel & Basin

all donors who bless Landis Homes with both monetary and in-kind gifts

Sustaining Partners of the **Towel & Basin**

friends who have given monetary contributions for ten consecutive years

21st Century Leaders of the **Towel & Basin**

friends who have contributed \$15,000 or more during their lifetimes

Towel & Basin Legacy Circle

friends who advise Landis Homes that they have planned for a gift at the end of their life. A minimum dollar amount is not required nor is disclosure of the details

Learn more by contacting Gift Planning Services 717-506-5490

Raymond & Isabell Alleman Betty Anderson David & Arlene Anderson Evelyn Anderson Barbara Ashley Mary Ellen Bachman E. Robert & Elva Bare John & Patricia Bauer James & Virginia Baum Elsie Beachy J. Marlene Beiler Miriam P. Bell Eva Jane Bering Reuben J. & Ann H. Bigelow Helen Bitts **Betty Boas** Henry & Audrea Bomberger Luke R. & Mary E. Bomberger Myrtle H. Bomberger Elizabeth Bonholtzer Herman & Jeanette Bontrager Edward & Gail Borris Richard & Deborah Boyer Patricia Bradbury Elmer & Esther Breneman Robert & Mabel I. Breneman Ruth E. Breneman Norma Brenner Ellen L. Brinton Michael Brown Neva Brown Robert & Rebecca Brown **Dwight Brubaker** Earl & Joanne Brubaker Jere Brubaker J. Kenneth Brubaker J. Kenneth & Pam Brubaker J. Lester & Lois E. Brubaker John & Sharon Brubaker Laura G. Brubaker Paul N. Brubaker Pearl Brubaker Rachel Brubaker Myrtle N. Bruckhart Leonard & Edna Brunk Curvin & Lois Buchen **Dolores Buckwalter** John & Miriam Buckwalter Ray & Nancy Buckwalter Richard Buckwalter Tim Buckwalter Violet K. Buckwalter Wilmer & Virginia Burkhart Anna Mary Burkholder Ella Z. Burkholder Paul G. & Miriam Burkholder John & Gladys Carole Burrus Family Ethel Caldwell J. Gary Campbell Caring Team – Cot.47-54 "The Cove" Caring Team – HV 9-17 Caring Team - HV 18-36 Caring Team - HV 111-120 Caring Team - HV 121-132 Caring Team - HV 201-209 Caring Team - HV 211-220A Caring Team – Trellis Lane Caring Team – Vineyard Lane Bonnie Carver Jeffrey & Malissa Cass Michael & Carol Cassidy D. Arthur & Miriam Charles Vernon & Mary E. Charles Thomas & Louise Chimienti Mary E. Clark Robert & Ruth Clark Marilyn Clisham James W. & Mary Clymer Paul & Esther Clymer Mildred Connor Jill Conrad **Grace Cox** Richard & Loris Cunningham Marie E. Cutman Paul L. & Lois G. Dagen William & Ruth Dean

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Residential Living Expands

In the past year the new cottage and hybrid homes went from breaking ground to moving in. This new area brings with it new ways of building, and new

ways of operating with a commitment to land use and protecting the natural environment.

The new homes:

- preserve open spaces, reduce surface parking, and return the original campus pond to a more sustainable condition
- use building practices to reduce energy use and increase healthful use of the natural resources including: geothermal heating and cooling, rain-water harvesting and air quality control
- incorporate better insulating practices and products with components that use less energy
- received recognition from national architectural and aging organizations for innovative design in the green building category
- are on track to receive a silver LEED (Leadership in energy & Environmental Design) rating for green building practices.





Ways to Give Gifts of Cash

This can be as simple as writing a check to Landis Homes and mailing it to the Gift Planning Services at Landis Homes, 1001 East Oregon Rd. Lititz, PA 17543

Giving Online

Authorize a charge on a credit card by visiting our web site at www.landishomes.org and follow the link to Make a Gift.

Charitable Bequest

A gift by Will to Landis Homes is a tax free distribution of the estate. It can represent a percentage of the estate, same share as each child or other representation. The gift can be designated for a particular fund or it can be unrestricted.

Charitable Gift Annuity

A Landis Homes gift annuity is a simple contractual agreement between a donor and Landis Homes in which assets are given in exchange for payments for life. It includes valuable tax benefits.

Life Insurance

A policy can be donated outright or the donor can name Landis Homes as the beneficiary of the policy. Either way there is a tax deduction for the giver.

IRA Distributions

The law providing for an outright charitable gift of IRA funds expired on December 31, 2009. Congress is considering an extension of this gift provision but has not yet acted to make it law for the 2010 tax year.

Charitable Remainder Trusts

Appreciated assets like real estate or securities can be turned into a cash gift without losing much of the gain to taxes. The gift asset is transferred to the trust and the trust sells the asset. Donors receive a tax deduction and receive income for life based on an agreed-upon rate.

Charitable Lead Trust

This is a unique tool that allows one to use an income producing asset to pay interest to Landis Homes first. It saves taxes and allows the donor to retain the asset principal or pass it on to heirs after a designated period of time.

Call Gift Planning 717-509-5490 to explore the Giving Venue that serves you well.

Friends of the Towel & Basin, Continued

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Mary Lou Stevenson

Anne Stoltzfus

Martha Stoner

Estates & Bequests

Anonymous (177)

Vivian Denlinger Estate George Leaman Estate Lena Z. Shaub Estate Anna Mae Swanenburg Estate Anonymous (1)

Organizations / Businesses

Accu-Aire Mechanical Services Acuity Advisors & CPAs Allegra Print & Imaging Allied Building Products Corp. Ames Construction Inc. Anacostia Waterfront Corp. B.N. Excavating

BCF Group Baumgartner Farms Benchmark Construction Company Inc. Bomberger's Store Inc. Bright Ideas Charter Homes & Neighborhoods
Clark Associates Charitable Foundation Clark Associates Inc. Clayton E. Gerlach Inc. Cobblestone Landscaping CoreSource Cornerstone Design-Architects CRELS Foundation
DavCo Advertising, Inc. **Davcon Relocation Services** E.K. Bare & Sons, Inc. **EGStoltzfus** Earl King Inc. **Eby Exteriors Enck Brothers Drywall EnergyWise Consulting** The Family Cupboard Four Seasons Produce Inc. Friends from OEEAS, OSES, OCSE Gibbel, Kraybill & Hess Greider Financial Strategies, Inc. H.L. Wiker Inc. HTG Consultants LLC Haller Enterprise, Inc. Hawk Industries Inc. Haydn Zug Restaurant Herr Foods Hershey Advisors, P.C. Hess Bros. Fruit Co. **High Foundation** Hildebrandt Learning Centers Hoover Steel, Inc. Hostetter Grain, Inc. Hursh Painting Co. Inc. James Buchanan Chapter No. 315 John Sauder Buick Pontiac Chevolet of Ephrata Kingsway Realty
Kreider & Flick Painting
Lancaster County Civil War Assoc.
Lancaster County Office of Aging Lancaster Mennonite School Lancaster Stewardship Solutions LLC Landis Transmission Inc. Lime Valley Farms Inc. Martin Appliance Martin's Interior Design Studio LTD Mast Electric, Inc. MMA Stewardship Solutions Medication Information Services Mennonite Financial Mennonite Foundation Mervin Zimmerman, Inc. Mobilex USA Morgantown Masonry Morrison Senior Dining Musselman Lumber, Inc. Norman L. Graham Inc. Oregon Dairy Inc. Par Line Golf ParenteBeard LLC Penn Embryo Inc. Peoples Supply Phoenix Contract Inc. Preferred Health Care Premier Companies LLC Protech Mechanical Contractors Quality Custom Cabinetry **RGS** Associates Reese Engineering Inc. Reese, Lower, Patrick & Scott Rehab Care Robert H. Ranck, Inc. Rohrer's Quarry Inc. Rottmund, Cheek & Co. Inc. Sage Technology Solutions Inc. Seafood Express Sharp Shopper Simplex Grinnell LP

Singer Equipment Company

Stauffers of Kissel Hill



Dining Supervisor Jay Nonnemocher and Chef Jeff Deibler shown with vegetables prior to the Vegan Bistro event on Earth Day in April. Dining Services teamed up with the Lancaster Vegetarian Society and created a gourmet vegan buffet using many locally produced ingredients.

Stevens & Lee StoudtAdvisors2 Strategic Edge Summer Adventure Kids **TLW Associates** Tell Manufacturing Inc. TempChek Mechanical Services The Heller Beecher & Glah Group Tomlinson Bomberger Landscaping Trago Mechanical Inc. Treasury Dept. Armstrong World Ind. Triangle Refrigeration Co. Turkey Hill Dairy Inc. Twin Pine Farm United Way of Lancaster County United Zion Retirement Community Wayside Farms Weaver Markets Weaver's Garage Wenger Charitable Trust Williams Apothecary Wohlsen Construction York Waste Disposal Inc. **Zook Interiors**

Church & Church Organizations

Akron Mennonite Church Bethany Grace Fellowship Bowmansville Mennonite Church **Byerland Mennonite Church** Church of Timberline East Chestnut Street Mennonite Church Ephrata Mennonite Church Erb Mennonite Church Erisman Mennonite Church Friendship Ministries Gehman Mennonite Church Groffdale Mennonite Church Habeckers Mennonite Church Hammer Creek Mennonite Church Hinkletown Mennonite Church James Street Mennonite Church Kauffman Mennonite Church Landis Homes Chapel Offerings Landis Valley Christian Fellowship Lititz Mennonite Church Lititz Moravian Congregation Mechanic Grove Mennonite Church Mellinger Mennonite Church Metzler Mennonite Church Millersville Mennonite Church Millport Mennonite Church

Millwood Mennonite Church
Mount Joy Mennonite Church
Neffsville Mennonite Church
New Danville Mennonite Church
New Holland Mennonite Church
Nickel Mines Mennonite Church
Nickel Mines Mennonite Church
Ridgeview Mennonite Church
Rossmere Mennonite Church
St. John's Episcopal Church
Stony Brook Mennonite Church
Stumptown Mennonite Church
Stumptown Mennonite Sunday School
Willow Street Mennonite Church

In Kind Gifts

A & B Orchards Achenbach's Pastry Inc. Airport Diner Allegra Print & Imaging Dorothy Arment Edith S. Bailey Nelson & Linda Boll Mary Ellen Barge Elam Beiler Rebecca Beiler Estate Daryl & Patricia Bender Eva Jane Bering Bird-In-Hand Bake Shop Blainsport Mennonite Sewing Circle Blue-Gate Farm Bob Neff Tours Inc. Nevin & Mary Boll Luke R. & Mary E. Bomberger Myrtle H. Bomberger Roy L. & Martha Jane Bomberger Bomberger's Store Inc. Bowman & Company Brenda's Dress Designs The Brickerville House Brinser, Wagner & Zimmerman J. Lester & Lois E. Brubaker Laura G. Brubaker Leonard & Edna Brunk Lloyd Bucher Faith Buckwalter John & Miriam Buckwalter Violet K. Buckwalter Paul G. & Miriam Burkholder C.R. Lapp's Family Restaurant Nancy Carter Betty Chambers



Dining team member Whitney Mendoza sells locally grown produce and fresh baked goods to residents and visitors in the Garden Room.

Twila Jean Charles Charles Studio
Cherry Crest Farm
Clay Book Store Lester & Doris Cline Cloister Car Wash & Lube Cloverfields Costco **Country Creations** Country Table Restaurant Creative Custom Framing Paul L. & Lois G. Dagen DavCo Advertising Inc. Deer Country Farm & Lawn Betty G. Denlinger S. Margaret Denlinger Tilda & Kenneth Denlinger Warren Denlinger Estate Dennis Maust Ceramics T. Bennett & Doris H. Dickerson Brenda Draper Helena Dueck **Dutch Apple Dinner Theatre Dutch Wonderland Amusement Park** Eat'N Park James & Connie Eberly

Seth H. & Virginia M. Ebersole Ebersole's Vacuum Cleaner J. Harold & Kathryn W. Eby Paul H. Eby **Eldreth Pottery** Elements Salon Toni Elliott **Enchanted Flower Shoppe Ephrata Mennonite Sewing Circle Ephrata National Bank** Violet Erb Erb Mennonite Sewing Circle Erisman Mennonite Church Fred Esbenshade Stella Esbenshade Guy Eshleman Shirline Evans The Family Cupboard Amos Fisher Rachel Fisher Elva Fox Foxchase Golf Club Freedom Chapel Dinner Theatre Harold & Ruth Frey Leslie R. & Gloria Frey Frey's Farm Market





Dining Grows Green & Local

Taking good care of both residents and the earth the Dining Team:

- buys local vegetables and fruits in season
- buys cage-free local eggs
- buys seafood following the Monterey Bay sustainable (ocean friendly) guidelines
- uses china instead of throw away products for most events
- uses throw away and buys recycled materials that are compostable
- uses a "trim tracks" program for having less organic waste and for composting organic waste locally
- uses fresh herbs, corn and other seasonal vegetables, and flowers grown by residents on campus
- offers vegetarian options and health-conscious flyers and cooking demonstrations.

Friends of the Towel & Basin, Continued

Fulton Theatre E. Curtis & Betty Funk Furman Home for Funerals Jay & Lois Garber Lila Garber Bob & Shirley Garman Darin Garman Elizabeth Gehman Sarah Gehman Laura Gehris Gene Wenger's Meats Ellsworth Gentel Giant Food Store Girls Day Out Glassmyer's Restaurant Doris A. Gochnauer Linford & Beth Ann Good Good Food Inc. Good's Store Grace Point Church of Paradise Sewing Conrad & Edith Graybill John H. & Elizabeth Graybill Grebinger Gallery & Custom Framing Mary Groff Groffdale Mennonite Sewing Circle Ethel Gustafson Anna May Habecker Jennifer Hall Hammer Creek Mennonite Sewing Circle Shirley Harsh Harvest Lane Farm Hatfield Quality Meats Haydn Zug Restaurant Hendrick's Flowers Greg & Patricia Henning Amy Herr Rebecca R. Herr Roy & Betty Jane Herr Herr Foods Anna Hershey Donald L. & Judy Hershey Elizabeth D. Hershey
J. Eby & Kathryn S. Hershey
Miriam S. Hershey Hershey Farm Restaurant & Inn David M. & Ruth B. Hess J. Robert & Rosene Hess James R. & Helen Hess Hess Barbecue Catering Hess Bros. Fruit Company Carl & Alice High James & Grace High J. Clair Hollinger Lois Hollinger Hollinger Piano Service Helen Hollyday Estate William F. & Eleanor R. Honaman Anna Mae Hoober

Ruth Horning Brenda Jean Horst Donna L. Horst Roy & Doris Horst Joseph B. & Dorothy Hostetler C. Nelson & Esther Hostetter Elsie R. Houser Jacob R. Houser Miriam M. Housman **Huber Nurseries** Huddle Images Hursh Painting Co. Inc. Bertha Hurst Frances Hutchison Indian Run Farm Produce Jam & Relish Kitchen John Herr's Village Market Inc. Audrey Johnson Joyce Gibbel Gifts Daniel & Katie Kauffman Dennis & Bonnie Kauffman Kauffman Fruit Farm Kearney A. Snyder Funeral Home Inc. Keens Service Inc. Ken's Gardens Nelson & Betty Keperling Keystone Equine, Pet & Wildlife Kimrik Garden Center Jim Kina Kings Acres Kings Victorian House Karen Kingsbury Kitchen Kettle Foods Gerald & Doris Kling John H. & Thelma Kraybill Maribel Kraybill Elvin & Thelma Kreider Franklin Kreider Kunzler & Company Inc. Lancaster Mennonite Historical Society A. Jerry & Mary Ann Landis Anna Mae Landis Anne F. Landis David & Barbara Landis Lois G. Landis Marian R. Landis Pat Landis Richard & Becky Landis Ellis Landis Family Landis Homes Administration Landis Homes East Comfort Knotters Landis Valley Museum Landis Wash & Lube Landisville Mennonite Sewing Circle Lapp's Family Restaurant Leacock Barber Shop Elva Leaman Paul G. & Erma Leaman Arlene Leatherman Charles J. & Marlene Lefever, Jr.

Lenox China Outlet

Ruth Lentz

John & Jean Lichty Lil-Boden Specialty Shop Wilma R. Lintner Liz Hess Gallery Paris Llanso Edward & Rhoda Longenecker Lyndon Diner Jack & Velma Magill Manheim Mennonite Church Sewing Circle Anna Grace Martin Bernice H. Martin Clair & Carolyn Martin Earl & Grace Martin Edna G. Martin Eldon Martin Emerson Martin Erla Martin Helen M. Martin James R. & Elizabeth Martin Jay & Ruth Martin Lois M. Martin Mary Alice Martin Pauline Martin Martin's Greenhouse Mark Martzall Cliff & Shirley Mast Mast Electric Inc. Mildred McGuigan Metro Bank Metzler Mennonite Circle Betty Miller C. Richard & Reba Miller Evelyn Miller Helen W. Miller James M. & Debra Miller Miller's Smorgasbord Millersville Mennonite Sewing Circle Millport Helping Hands Circle Millport Small Group Dorcas Stoltzfus Morrow Helen Moyer Estate Gerald & Carol Musser Roman & Anna Musser Ruth Nahm Neffsville Flower Shop New Holland Family Restaurant Clayton & A. Martha Stahl Nissley Kenneth B. & Lois H. Noll Glenn & Marilyn Nolt Susan M. Nolt James W. & Jeanette Oberholtzer Titus Oberholtzer Old Road Furniture Company Olde Greenfield Inn Olde Mill House Shoppes Inc. Olive Garden Oregon Dairy Inc. Oregon Lawn Furniture **Outback Toys** P.L. Rohrer & Brothers Inc. Panera Bread PaulB LLC

Peaceful Valley Amish Furniture Peach Lane Produce Peifer Welding Ken & Rachel Pellman Richard L. & Betty N. Pellman Pellman Foods Inc. Penn Cinema Martha Charles Pepper Pepperidge Farms D. Jeannette Petters Estate Jeff & Jane Pfautz Plain & Fancy Farm Quiet Haven Motel Red Barn Farm Market Red Lobster Restaurants Red Rose Quilters Guild Robert Redcay Harold E. & Barbara K. Reed Reflections Rehab Care Reiff's Farm Market Gary & Jacqueline Reighard IdaBelle Reist Bernard & Mary Ellen Resh Sam & Susie Riehl Donald & Eileen Rinker Alma Rohrer Elmer & Ruth Rohrer Rohrer's Quarry Inc. Rohrerstown Mennonite Sewing Circle Root's Nurseries Inc. Royer's Flowers S. Clyde Weaver Sandy Cove Ministries John & Bertha Sauder Sauder Financial **Elaine Savory** Alice Schannauer Tilly Schouten Raymond Schurich Dorothy Sensenich Ruth Seppi Kathy Seymour Shady Maple Farm Mkt. & Smorgasbord John & Myrtle Shenk Norman & Jean K. Shenk Susan Shirk John Showalter II Nancy Shreiner Suk Shuglie Ken & Bonnie Bedi Siegrist Wilbur & Rachel Siegrist Sight & Sound Theatres Anna Marie Smith Catherine E. Smith Sandra Smith Mel Smoker Flmira Snader

Squire Side Café Ronald Stalter Connie Stauffer Glenn & Arlene Stauffer Pat Stauffer Stauffers of Kissel Hill Hubert & Cheryl Stephen Reuben & Lydia Stoltzfos Henry & Rebecca Stoltzfus Loretta Jane Stoltzfus Miriam Stoltzfus Nancy Stoltzfus Eilene Stone Stony Brook Mennonite Sewing Circle Strasburg Mennonite Sewing Circle Strasburg Rail Road Company Stroehmann / Maier's Julia Swartz Ten Thousand Villages Texas Roadhouse The People's Place Theraflex Massage Fred & Faye Tolan Top Brass Richard & Mary Trees

Michael & Alonna Gautsche Sprunger

Scott, Eric & Grant



Ella N. Hoover

Glenn & Barbara Hoover

Hoover's Farm Market

Team Members Receive Award

This year, Commuter Services of Pennsylvania launched its first Bike to Work competition for employers and commuters. More than 40 commuters competed, together logging more than 2,500 miles of bicycle commuting over the course of 10 days. Landis Homes was the employer with the most employees participating as bicycling commuters. Marilyn Langeman (on left) and Trace Oberholtzer accept a plaque recognizing Landis Homes for their participation from Commuter Services Employer Outreach Manager Cherilyn Comp.

Going Green with a Good Neighbor

In June 2010 Landis Homes hosted a breakfast for members of the Hurst Family who own and run Oregon Dairy to express appreciation for being a "Good Neighbor," both as a supplier of the campus General Store and as a store destination for residents.

Oregon Dairy Organics and Landis Homes are partnering in a new project for composting kitchen waste into compost.

Pictured is President/CEO of Landis Homes Larry Zook presenting a plaque of appreciation to the four brothers of the Hurst Family: Curvin, Willie, Victor and George Hurst.



Ken Trout Twin Pine Manor **Udder Choice** UnCommon Pizza Village Greens Miniature Golf. Inc. Village Pottery Alvin Weaver Linda Weaver Lorraine Weaver Luke Weaver Mervin R. Weaver Jr. Weaver's Store Weaverland Mennonite Sewing Circle Arlene Wenger Erma Wenger **Howard Wenger** Wenger Chiropractic Group Carl A. Wiker Willow Valley Restaurant Francis C. & Wanda L. Wilson Steve Wilson Wohlsen Construction Ye Olde English Shoppe & Tearoom Roland & Dottie Yoder Ruth Anna Yoder Yoder's Country Market Yorgey's & Fillings Fine Cleaning Henry & Gladys Zeiset Donald W. Ziegler Mahlon & Rozanne Zimmerman Martha W. Zimmerman Virginia R. Zimmerman Larry J. & Dawn Zook Anonymous (18)

Members of the Landis Homes Legacy Circle

Reuben J. & Ann H. Bigelow Luke R. & Mary E. Bomberger Ruth E. Breneman Norma Brenner Laura G. Brubaker John & Miriam Buckwalter Marie E. Cutman Miriam M. Cutman Paul L. & Lois G. Dagen Alma N. Eberly Virginia M. Ebersole Jay R. Frey Elizabeth I. Gehman Mary W. Gehman Carl & Lois Good Charles E. Good Linford & Beth Ann Good John H. & Elizabeth Graybill Winifred G. Green Jacob & Jeanette Harnly Allen & Diane Heinly Mildred J. Herr John O. Hershey

Katherine E. Hershey Anna Hoover Luke & Ruth Horst Roy & Doris Horst Christian & Gladys Kennel Sr. Frank R. & Lydia B. King Anna Mae Landis Lois G. Landis Elva Leaman Paul G. & Erma L. Leaman Arlene Leatherman Ruth S. Lentz Charles & Barbara Longenecker Anna K. Mann Arlene B. Martin Eldon C. Martin James R. & Elizabeth W. Martin Larry & Dottie Martin Paul M. & Betty Martin C. Richard & Reba Miller Roman & Anna Musser Emma A. Myers Mary Jane Myers Clayton & A. Martha Stahl Nissley Kenneth B. & Lois H. Noll Eva W. Nolt Susan M. Nolt John Jacob Oberholtzer Grace L. Peifer Alma Rohrer Florence Saylor Vernon E. & Mary R. Schroeder Shelley R. & Mildred N. Shellenberger Harold & Barbara Shenk Miriam E. Shenk Norman G. & Jean K. Shenk Susan D. Shirk Alice S. Snyder Clarence S. & Grace F. Stauffer H. Glenn & Arlene Stauffer Lois A. Thomas Alvin M. Weaver Anna Grace Wenger Sadie Mae Yost John M. & Ruth E. Zimmerman Larry J. & Dawn Zook Anonymous (31)



Other Ways of Being Good Stewards

- Using golf carts as campus transport whenever possible; more efficient and less polluting than gasoline engines
- Grounds team chipping tree waste for use as mulch
- Participating in a demand response energy program placing the campus in a volunteer brown out status and dropping the electricity load dramatically
- Converting lighting fixtures to be more energy efficient
- Installing a Building Automation System which allows large scale manipulation of energyhungry HVAC systems; more emphasis being placed on balancing systems and adhering to more strict schedules for energy savings
- Selecting environmentally safe and natural cleaning and disinfecting products
- Choosing disposable toweling purchased in bulk rolls that cut down on amounts used as well as unnecessary packaging
- Selecting a more efficient micro fiber mopping system that cuts down on cleaning chemicals and water use
- Launched a more extensive recycling program, which includes clean paper recycling
- Using a non-aerosol 100% natural air freshener and using less of all aerosol products.



A Gift of Roses

A tangible example of the Honoring Lives initiative was the effort by team members to honor flower-loving resident Mabel Mellinger on her 100th birthday with the gift of 100 roses. Even the Landis Homes medical director, Dale K. Hursh, MD., brought in a rose for the special occasion.

Revenues	2010	2009
Net Resident Service Revenues	24,784,010	23,794,413
Unrestricted Contributions and Bequests	156,176	200,558
Restricted Contributions Released and Applied	381,783	381,089
Other Revenues	333,359	848,124
Total Unrestricted Revenues	25,655,328	25,224,184
Expenses		
Healthcare	10,118,900	9,916,427
Dining Services	3,006,111	2,921,778
Housekeeping and Laundry	1,263,834	1,218,237
Pastoral Care, Social Services and Life Enrichment	997,006	942,753
Plant Operations	2,928,654	2,653,252
General and Administrative	3,417,027	3,100,964
Depreciation	3,069,309	2,969,852
Amortization	58,866	32,254
Interest	781,685	963,731
Total Expenses	25,641,392	24,719,248
Operating Income Before Unrealized Gains (Losses)	12.026	504.026
dallis (Lusses)	13,936	504,936
Net Change in Unrealized Gains (Losses)	871,403	(1,125,376)
Net Assets Released from Restrictions Used For Purchase of Property and Equipment	61,096	30,993
Increase/(Decrease) in Unrestricted Net Assets	946,435	(589,447)

Significant happenings this past year

- Formation of households with the Honoring Lives Initiative in the healthcare and personal care centers
- Re-accreditation by the Continuing Care
 Accreditation Commission is achieved following
 an intensive 9 month process
- Children's Learning Center receives a
 4 Star Rating

- Landis at Home, home care services is licensed
- Readers of Lancaster Newspapers name Landis
 Homes Retirement Community, Assisted Living
 and Landis at Home as a favorite in the Readers
 Choice Awards
- As an employer Landis Homes is named 8th in the list of large companies in the Best Places to Work in PA 2009.

Assets	2010	2009
Cash	844,219	1,976,025
Assets Whose Use is Limited	21,286,786	9,006,574
Endowment Fund	2,039,452	1,687,982
Heritage Gift Fund	3,003	3,187
Caring Fund	114,575	112,776
Adult Day Services Financial Aid Fund	37,007	47,040
Fund Drive	3,851	6,535
Accounts Receivable	1,901,264	1,948,922
Other Receivables	145,524	104,228
Prepaid Expenses and other current assets	260,574	188,089
Property and Equipment (Net)	45,938,196	36,241,353
Captive Capitalized Cost	164,267	164,267
Deferred Financing Costs (Net)	964,535	679,822
Total Assets	73,703,253	52,166,800
Liabilities and Net Assets		
Liabilities		
Current Liabilities	5,078,267	2,985,122
Long-Term Debt	44,055,000	26,939,166
Deposits for Capital Addition	689,660	102,000
Refundable Advance Fees	789,048	744,232
Deferred Revenue from Advance Fees	10,900,222	10,381,017
Other Liabilities	220,992	54,153
Total Liabilities	61,733,189	41,205,690
Net Assets		
Unrestricted	11,023,537	10,077,102
Temporarily Restricted	162,502	124,100
Permanently Restricted	784,025	759,908
Total Net Assets	11,970,064	10,961,110
Total Liabilities and Net Assets	73,703,253	52,166,800



Four Stars for Learning Center

Celebrating the STAR 4 rating pictured left to right are preschool teacher Kori Constein with students Kendyl Peters, Avery Hehnly, Aiden Gross, and David Broich. The Children's Learning Center at Landis Homes recently attained its STAR Four designation, the highest ranking by the commonwealth's **Keystone Stars** Program.



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www.landishomes.org

- Statement of Vision Leaders in Serving
- Statement of Mission

The ministry of Landis Homes is to serve aging adults and their families by bonoring and enriching their lives in a community of Christ-like love.













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