



1001 E Oregon Road
Lititz, PA 17543
717.569.3271
Landishomes.org

August 3, 2020

To all Personal Care Residents and Families,

Landis Homes is committed to being transparent in keeping residents, families, team members and our community aware of changes related to COVID-19. We want to reassure everyone that we are acting on this fluid situation.

The day following a shift on July 28, a team member in Personal Care began feeling symptoms and was tested, and had a positive result.

Landis Homes notified the DOH and is working closely with them to identify exposure to others and potential risk. We have followed and will continue to follow, guidance set forth by the Pennsylvania Department of Health (DOH), Centers for Disease Control and Prevention (CDC), and Centers for Medicare & Medicaid Services (CMS) to minimize the risk of Coronavirus transmission within our community.

This positive result unfortunately means we will need to move back to window visits for all residents in Personal Care. After 14 days with no new onset of COVID, Personal Care will again enter Step 1 on August 13. Until we reach Step 2 (August 27, assuming no new cases), window visits will be held instead of face-to-face visits and existing scheduled visit times will be honored. Please note that this does not affect Healthcare's reopening plan. We know this is not the result we were hoping and planning for, but one we need to take to ensure the safety of residents and team members.

Please know that the health and safety of our residents and team members is our primary concern. We are blessed by the support and encouragement of the residents and family members, board members and supporters who are part of the Landis Homes family.

We invite you to check the Landis Home website for regular COVID-19 updates. Family and friends have access to videos and written information at www.landishomes.org/COVID

Residents and family members may contact Jenny Sheckells with questions or concerns at jsheckells@landis.org or 717.381.3573.

Michelle Rassler
Executive Director
Landis Homes

Susan Paul
Director, Personal Care
Landis Homes

