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Hello Healthcare Residents and Families,

We were excited to see the updated guidance from the Centers for Medicare and Medicaid Services (CMS) regarding nursing home visitation on March 10, 2021. After carefully reviewing the guidance, the team shares the following updated visitation process at Landis Homes that will begin March 12, 2021:

- General visitation will now include indoor, in-person visits. Compassionate Care visits will continue as currently determined and scheduled.
- General visitation availability will be based on the status of the Household related to exposure and other potential limiting scenarios (county positivity rate and percentage of residents vaccinated). Residents in Households that are Green (no known exposure) will be eligible for scheduled indoor, in-person visits during the following hours: Monday – Saturday (9:45 – 11:45am & 1:00 – 3:45pm) and some limited Sundays. The visits can last up to an hour. Residents in Households that are Yellow (known exposure) or Red (Covid positive) will be eligible for Compassionate Care visits only.
- There will be a maximum of two (2) visitors per resident room, including a child of any age. Individuals aged 2 and over must wear masks. Pets are still not permitted at this time.
- There will be maximum number of visits available in a Healthcare Household at one time to ensure we can continue to follow the core principles of infection control.
- Residents who are fully vaccinated (14 days past last required dose of vaccine) can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand hygiene before and after the visit.
- Visitors must pass screening at the Dogwood Screening room in order to visit. A visitor's vaccination status does not eliminate any of the screening requirements.
- Visitors may visit in resident rooms only. Visitors are not permitted to visit common areas or the Dogwood Café.
- If there is an outbreak (a resident or team member tests positive), all Healthcare visitation will be cancelled until outbreak testing is able to be completed. Please understand this affects all visits in all households and can happen quickly. Scheduled visitors will be contacted if this occurs.
- CMS and the Centers for Disease Control (CDC) continue to emphasize the importance of maintaining infection control practices, given the continued risk of COVID-19 transmission. Any visitors not following the core principles of infection control will be asked to leave immediately.

Visitation can be scheduled by calling 717-509-5409 or emailing familyconnection@landishomes.org. If you have additional questions, please feel free to call or email Karly Sarvis, Health Services Administrator, at 717-381-3572 or ksarvis@landis.org or Jenny Sheckells, Director of Risk Management and Compliance, at 717-381-3573 or jsheckells@landis.org.

