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Landis Homes Residential Living Update

March 24, 2020

Each of us has our own story of how our lives and the lives of those we love have changed in the past few weeks. As residents, family and team members we have all altered our "normal routine." We are facing uncertainty here on campus as well as with our loved ones.

In our morning COVID-19 task force meeting, Michelle Rassler, VP of Operations for Landis Communities/Executive Director of Landis Homes shared with the team that she believes we have been brought together for such a time as this. She acknowledged how everyone has pulled together to prepare and the good work that is being done. She also asked everyone to practice GRACE. Grace for each other in stressful time, and grace for ourselves when we need to take a break and re-focus. As a team, we are grateful for each other, we are grateful for each resident and family member, and we are grateful for our guiding values of Joy, Compassion, Integrity, Stewardship and Community.

Residential Living Questionnaire

As a way of staying connected, each Residential Living household will receive a phone call this week. The caller will have a series of questions to help us understand how you are doing, hear your concerns or challenges, and let us know how we can support you in the days and weeks ahead.

- Who will call? A team member or a resident who has served on the Board of Landis Homes
- How long will it take? Approximately 15 minutes

Staying On Campus

Please continue to stay on campus as much as possible to minimize the risk to yourself and others. For the health and safety of everyone, Landis Homes and Landis Communities continue to follow the strictest guidelines put forth by the CDC, CMS, the Department of Health and the State of Pennsylvania. It is likely that a Stay at Home order will soon be placed on Lancaster County. Should this happen, according to Governor Wolf, "[Pennsylvania] residents must stay home unless someone's life depends on leaving."

Grocery Options

We have increased capacity to obtain your groceries through your orders to the General Store. Team members are going to Oregon Dairy each morning to do your shopping and will bring it to you. Several area stores/restaurants will deliver to Landis Homes. Items will be left at the checkpoint and a team member will get it to you. Drop-off times at the checkpoint are best between 11 a.m. – 3 p.m. for these orders as well as items from family or friends.

