

1001 E Oregon Road Lititz, PA 17543 717.569.3271 Landishomes.org

## Overnight Guest Accommodations & Room Reservations Beginning Monday, August 2<sup>nd</sup>

Sent Friday, July 23rd, 2021

#### Accommodations:

Guest accommodations reservations will be taken beginning **Monday**, **July 26<sup>th</sup> at 8:30am** for rooms for family and friends only when visiting residents at Landis Homes. The rooms available are listed below.

#### House of Grace, Crossings 201, Crossings 301, Westview 101, and Westview 108

#### **Reservations:**

To make a reservation, or if you have any questions regarding your current reservation, call **717.569.3271**, **Ext. 3079**, Monday-Friday, 8:00-3:30pm. You can also send an email to <u>ReservationOvernight@landis.org</u>.

If you need to cancel a reservation, please let us know as soon as possible. Your \$50.00 deposit, made at the time of reservation, is non-refundable. Full payment needs to be made no later than seven (7) days prior to arrival. If your payment is not received within that time frame, your reservation will be automatically cancelled. Cancellations made less than seven (7) days prior to arrival will not receive a refund.

#### Length of Stay:

Reservations are limited to seven (7) consecutive/concurrent nights per accommodation, or fourteen (14) days total regardless of the number of separate accommodations.

#### Holiday Guidelines:

Due to the high demand for lodging over the following holidays (Easter, Thanksgiving, Christmas, and New Year's), reservations are limited to one holiday per year per resident household. In addition, residents and their families may reserve only one guesthouse over these holidays. Holidays are defined as the actual date of the holiday, plus 2 days prior and after the holiday itself.

#### Check In/Out

Guests may check into accommodations at 3:00 p.m. on the first day of the reservation. Check out is no later than 10:30 a.m. on the last day of reservation, allowing time to prepare for the next guests.

#### <u>Key</u>

Guest room keys can be picked up at the Crossings front desk. Leave the key in the guesthouse/suite when checking out.

Please See Other Side

Enriching Lives, Together

#### Payment:

We accept checks or credit cards. **Cash will not be accepted**. Your \$50.00 deposit, made at the time of reservation, is non-refundable. Full payment is required no later than seven (7) days prior to arrival. If your payment is not received within that time frame, your reservation will be cancelled. Cancellations made less than seven (7) days will not receive a refund. Checks should be made payable to *Landis Homes*.

Prices vary according to unit being reserved. There is a \$10.00 charge per night for each additional person age 13 and older. There is no charge for children age 12 and under. Children 12 and under are NOT permitted in either of the Westview guest suites. Rates for one occupant are as follows:

# House of Grace:\$75.00Crossings 202 and Crossings 301:\$65.00Westview 101 and Westview 108:\$60.00

#### <u>Cot:</u>

Make cot requests at the time of your reservation. A one-time \$10.00 fee will be added to your bill. One cot is permitted in House of Grace and Crossings rooms. Cots are not permitted in Westview guest suites.

Pets: Pets are not allowed. Service animals are permitted.

#### **Cancellations:**

There is a non-refundable \$50.00 deposit made at the time of reservation. Full payment is due seven (7) days prior to arrival. Cancellations made less than seven (7) days will not receive a refund.

### Reservations can be made NO MORE THAN 6 months ahead.

#### Public Area Reservations:

Residents, staff and agencies of LMC and Atlantic Coast Conference may reserve rooms on campus. Those affiliated with residents may reserve a room as long as a resident is attending the event. Request will be accepted no later than 6 months before the date of the event. **For reservations, call 717-381-3546**. Donations are appreciated. Not pets permitted in meeting rooms or chapels.

SPECIAL NOTE: Landis Homes reserves the right to cancel guest reservations due to COVID-19 protocols on the Landis Homes campus or mandates issued by the county, state, or federal government. Cancellations made for this reason will be refunded in full.

Sincerely,

Ron Dell, *Campus Services Administrator* Adam Gardner, *Director of Campus Services* Lorrie Stoltzfus, *Administrative Assistant for the Executive Director* Rebekah Johnsen, *Director of Residential Living*