



## Landis Homes Nondiscrimination Statement

### Discrimination is Against the Law

Landis Homes complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, religion, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Landis Homes does not exclude people or treat them less favorably because of race, color, national origin, religion, age, disability, or sex.

Landis Homes provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Healthcare Administrator or the Director of Compliance, Risk Management and Quality.

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If you believe that Landis Homes has failed to provide these services or discriminated in another way on the basis of race, color, national origin, religion, age, disability, or sex, you can file a grievance with:

Landis Homes

Melinda Miller, Director of Compliance, Risk Management, and Quality

1001 East Oregon Road Lititz PA 17543

717-569-3271 (phone)

717-569-5203 (fax)

Mmiller3@landis.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, any department director or supervisor can help you.

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You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Landis Homes website: <http://www.landishomes.org>

## Language Assistance Services

### **Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (570) 322-5433 (TTY 711)

### **Italiano (Italian)**

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (570) 322-5433 (TTY 711)

### **Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (570) 322-5433 (TTY 711)

### **Kreyòl Ayisyen (French Creole)**

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele (570) 322-5433 (TTY 711)

### **Pennsilfaanisch Deitsch (Pennsylvania Dutch)**

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call (570) 322-5433 (TTY 711)

### **汉语/漢語 (Chinese)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (570) 322-5433 (TTY 711)

### **Русский язык (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (570) 322-5433 (TTY 711)

### **język polskih (Polish)**

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (570) 322-5433 (TTY 711)

### **한국어/조선말 (Korean)**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (570) 322-5433 (TTY 711)

### **tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (570) 322-5433 (TTY 711)

### **العَرَبِيَّة (Arabic)**

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم رقم (570) 322-5433 (TTY 711)

### **Português (Portuguese)**

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (570) 322-5433 (TTY 711)

### **Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.  
Appelez le (570) 322-5433 (TTY 711)

**ខ្មែរ (Cambodian)**

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ  
ទូរស័ព្ទ (570) 322-5433 (TTY 711)

**ગુજરાતી (Gujarati)**

સુચના: જો તમે ગુજરાતી બોલતા છે, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો (570) 322-5433 (TTY 711)